



## TOUGHBOOK Cloud Deployment Services

### MANY IT TEAMS STRUGGLE TO DELIVER BUSINESS-READY DEVICES TO END-USERS RESULTING IN INCREASED TROUBLE TICKETS

Windows Autopilot from Microsoft and Zero-Touch from Google are both modern features that allow cloud based decentralized provisioning of end user devices. Used to remotely install your organization's corporate provisioning package and application set along with configuration of all required security and application settings on first boot, these imaging solutions provide a new level of consistency and security by delivering the latest IT developed corporate image to each TOUGHBOOK with greatly reduced logistical overhead. By suppressing screens such as the terms and conditions and administrator options, devices can be set up faster with less chance of errors by anyone in your organization — with no technical knowledge required.



The combination of cloud deployment services and unified endpoint management gives IT administrators the ability to automatically provision new devices from the cloud to the end user without the need for any touches by the IT team.



Panasonic will provision a generic image on the system during the manufacturing process then upload the device information needed for enrollment on behalf of the customer. This gives customers full control over the Windows or Android TOUGHBOOK and enables pre-enrollment of the PC to reduce IT administrative tasks.



Your user simply turns on their new TOUGHBOOK, connects to their Wi-Fi network, and the rest of the process is automated.



## PANASONIC PROVISIONING FOR WINDOWS AUTOPILOT



### Panasonic Windows Autopilot Solutions — Enrollment and Consulting

#### **One-Time Windows Autopilot Enrollment: Deployment Registration from Panasonic**

Onetime upload of model and serial numbers. Requires a Microsoft Azure Tenant account and signed deployment service agreement. Upload initial device information to customer Windows Autopilot portal. The customer will be responsible for uploading device information to the Windows Autopilot portal if repairs are performed on a unit.

#### **Windows Autopilot Maintenance: Maintenance Service from Panasonic**

Initial upload of model and serial numbers to customer portal, along with post service portal updates for units receiving Panasonic service center repairs. Requires a Microsoft Azure Tenant account and signed deployment service agreement. In addition, Panasonic will upload device information to customer Windows Autopilot portal for the term of warranty coverage covering any changed made due to repairs.

#### **Windows Autopilot Consulting: Certified TOUGHBOOK Provisioning Service from Panasonic**

This limited engagement professional engineering service will provide collaboration between Toughbook engineering resources and customers to assist with the creation of a Microsoft Azure Tenant account and its configuration. Included is consulting on how to leverage and configure customer owned MDM solution to prepare for Windows Autopilot deployment production capabilities. This service will ensure a smooth deployment process and is required for Panasonic White Glove Deployment service.

## PANASONIC PROVISIONING FOR ANDROID ZERO-TOUCH



### Panasonic Zero-Touch Solutions — Enrollment and Consulting

#### **One-Time Zero-Touch Enrollment: Deployment Registration From Panasonic**

Customers can use their Zero-Touch enrollment accounts to access the Zero-Touch enrollment portal.

Within the portal, customers can:

- Create, edit, and delete device configurations
- Select a default configuration for any devices added to Zero-Touch enrollment going forward
- Manage portal access after a device is assigned a configuration, the device can provision itself out-of-the-box
- The device downloads and installs the customer's chosen mobile device manager (MDM)
- The MDM, using the customer's configuration data, provisions the device

#### **Zero-Touch Maintenance: Maintenance Service from Panasonic**

Zero-Touch is a cloud-based platform that offers a seamless deployment method for corporate-owned Android devices making large scale roll-outs fast, easy and secure. As part of the Productivity+ solution, the Panasonic Engineering team can help you set up Zero-Touch.

#### **Zero-Touch Consulting: Certified TOUGHBOOK Provisioning Service from Panasonic**

Zero-Touch Enterprise Consulting Service from Panasonic delivers a collaborative engineering solution to prepare an enterprise to leverage Zero-Touch provisioning of Android devices in advance of physical deployments.

**TOUGHBOOK**

**PROSERVICES**

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