



Reducing TCO of Digital Scanning and Document Capture

As the largest not-for-profit healthcare system in Texas and one of the largest in the United States, Baylor Scott & White Health was born from the 2013 combination of Baylor Health Care System and Scott & White Healthcare.

Today, Baylor Scott & White includes 51 hospitals, more than 800 patient care sites, more than 7,300 active physicians, over 49,000 employees and the Scott & White Health Plan.



The Solution

Baylor was working with Epic Healthcare, a leading provider of EMR software for hospital systems. When Baylor began to look to upgrade their scanning hardware, they wanted to select a vendor that could easily connect and communicate with their Epic system. They found AMBIR Technologies and quickly learned how well their hardware worked with the EMR. A big part of the evaluation was to find a solution that could speed up the patient check in process with higher quality, integrated hardware, which AMBIR offered.

Baylor first selected AMBIR and then standardized on their scanners across the entire health system and have been using them ever since. The decision to standardize on AMBIR scanners was made based on several key criteria.

Where is AMBIR Used at Baylor Scott & White



Registration



Back Office



Mobile Carts

Selection Criteria for AMBIR was based on the following:

- Lower total cost of ownership of scanning hardware – AMBIR offered the highest quality, durable scanners at the best price without sacrificing quality and performance. In fact, AMBIR Scanners, in conjunction with integration to EPIC Healthcare was able to speed up the patient registration check-in process.
- Reliability – AMBIR offered scanners that not only cost less, but withstood the challenging environment of a large hospital system. AMBIR scanners have stood up to the rigors time and time again.
- Compatibility – AMBIR provided seamless compatibility with Citrix and Epic Healthcare.

According to the IT Team at BSW, AMBIR has been an excellent partner who has worked closely with them to ensure our products meet the ever changing needs of the health system which includes direct account support from AMBIR's account team. AMBIR has been praised for providing scanners that don't jam and perform at a high level at the point of patient registration. It is BSW's position to continue its standardization on AMBIR scanners and other key equipment.