SAMSUNG **ProCare**



Protection for Chromebooks for education.

Samsung ProCare device protection gives your students and staff service options they can count on with technical support from Samsung-authorized experts.

Reduce downtime and be back up and running quickly. As an Education customer, you have access to dedicated U.S. service and support. Call 1-866-SAM4BIZ, and select the menu option for Samsung Educational Solutions.

Service solutions for this vertical market:

Education

Samsung ProCare Device Protection









Ship-in Repair with Accidental Damage

Reliable protection to maximize productivity, so classes can get back on track to keep up with school demands.



Ship-in Repair

Budget-sensitive protection for educational needs, dependable coverage for mechanical and electrical repairs.

Ship-in Repair with Accidental Damage



Protection against drops, spills and cracked screens from date of purchase



Coverage for mechanical/electrical breakdown¹



Dedicated U.S. service and support for Education customers



Ship-in service with pre-paid shipping label provided



15 month-4 year terms available

Price Band (MSRP) ²	Term	Part Number
\$0 - \$500	15 Months	P-NP-5HXXL00
	18 Months	P-NP-6HXXL00
	2 Years	P-NP-1HXXL00
	3 Years	P-NP-2HXXL00
	4 Years	P-NP-3HXXL00

Date of Purchase	1 Year	2 Years	3 Years	4 Years
Standa	ard Ltd Warranty			
Ship-i	in Repairwith AD •15 Months			
Ship-i	in Repairwith AD •18 Months			
Ship-i	in Repairwith AD • 2 Years			
Ship-i	in Repairwith AD • 3 Years			
Ship-i	in Repair with AD • 4 Years			

Ship-in Repair



Coverage for mechanical/electrical breakdown¹



Property Dedicated U.S. service and support for Education customers



Ship-in service with pre-paid shipping label provided



2-4 year total terms³ available

Date of Purchase	1 Year	2 Years	3 Years	4 Years
Standard Lt	d Warranty		'	
Standard Lt	d Warranty	Ship-in Repair •1 Year		
Standard Lt	d Warranty	Ship-in Repair • 2 Years		
Standard Lt	d Warranty	Ship-in Repair • 3 Years		

Price Band (MSRP) ²	Total Term ³	Part Number
\$0 - \$500	2 Years	P-NP-1PXXL00
	3 Years	P-NP-2PXXL00
	4 Years	P-NP-3PXXL00

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Product Support

1-866-SAM4BIZ

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"Labor-only coverage for mechanical electrical breakdown is covered from the date of purchase. Both parts and labor costs are covered after the manufacturer's warranty expires through the plan term. Plans are sold based on MSRP or price end-user paid, whichever is less. Total term includes one year of standard limited warranty.

Product may be replaced with a new or remanufactured product of similar features and functionality, if it cannot be repaired, the cost of repair exceeds the original purchase price, or parts are no longer available. In TX, the Obligor or the service plan is Federal Warranty Service Corporation. Refer to the service contract for complete details, including limitations, exclusions and provider information.