How IT keeps remote workers productive

The secret to effective remote work? Your SMB IT team's ability to maintain control over networking and security—across branch offices, homes, and anywhere in between. But that's a tall order. Learn the key IT challenges and priorities to enable remote work productivity, and how Cisco cloud-led solutions solve them for small IT teams.

3 IT priorities for enabling remote work

Reliable connectivity

SMB employees need to connect to data and SaaS apps from anywhere. IT must provision fast, reliable, and secure network options to maintain consistent employee experiences.

Consistent security

Workers need secure access to tools and protection from cyberthreats. IT needs easier ways to configure and manage security policies, plus advanced cybersecurity to safeguard employees everywhere.

Exceptional visibility

To ensure business continuity for remote workers, IT must maintain powerful visibility into networks, applications, and the internet. They need to monitor performance in real-time and quickly identify and troubleshoot issues.

2 IT roadblocks: Lack of staff and time

1.5 FTEs

The average SMB IT team has only 1.5 FTEs—not enough staff resources to manage remote work effectively.[1]

80%

SMB IT leaders spend 80% of their time on maintenance and support issues, with little time to innovate.[1]

1. Techaisle. SMB and commercial technology adoption study, 2022

1 Advantage: Cisco remote work solutions

Remote work doesn't have to be a struggle for small IT teams. Cisco's portfolio of flexible, cloud-delivered solutions gives them a tremendous advantage. IT teams can now manage networking, security, and visibility more effectively and with less effort. They can maintain exceptional digital experiences for remote workers—enabling a new level of IT-powered productivity.

Cisco solutions that empower IT teams

Cisco Meraki SD-WAN

Best-in-class network security for any workload, anywhere. Easy to deploy, control, and prioritize traffic.

Cisco Duo Secure Access

Zero-trust security approach. Allows IT to create access policies based on role, device, location, and more.

Cisco ThousandEyes

End-to-end visibility across networks and apps. IT can quickly identify outages to keep workers connected.

Cisco Meraki Z3

Always-on VPN delivers fast, reliable connectivity for remote workers with more demanding needs.

Cisco Umbrella

DNS-layer security with best-in-class threat blocking. Protects remote employees logging on from anywhere.

Cisco Meraki Insight

Monitor web application performance and WAN links to optimize the end user experience.

Discover the full potential of Cisco's portfolio

Learn more about how Cisco's portfolio of cloud-delivered solutions can help your SMB IT team save time, reduce operating costs, and enable a new level of remote work productivity.

[Explore SMB solutions]