

# Preparing for the Post-Pandemic Workplace

HOW IT DECISION-MAKERS ARE RESPONDING TO COVID-19



**74%** of organizations reported moderate or significant impact to employees due to the pandemic.



In response to COVID-19, **38%** of IT leaders plan to increase their investment in cloud-based networking, and **35%** in AI-based networking, as they seek more agile infrastructure for hybrid work environments.



Consumption will shift from CapEx to a more efficient as-a-service model, increasing by **38%** in the next two years as IT leaders seek more financial flexibility.

## IMPACT OF COVID-19

**77%** of ITDMs said that investments in networking projects had been postponed or delayed since the onset of COVID-19.



## THE FUTURE IS BRIGHT: INVESTING FOR EMERGING NEEDS

**38%** globally will increase their investment in cloud-based networking, with **45%** maintaining the same level, and **15%** scaling back.

**35%** of ITDMs globally are planning to increase their investment in AI-based networking technologies to simplify the lives of IT teams via automation.

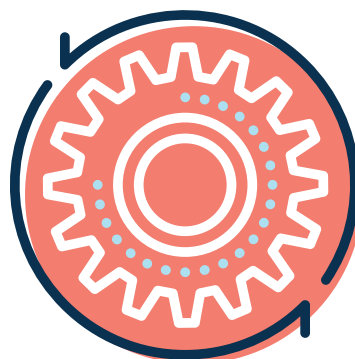


## COVID-19 IS CHANGING CONSUMPTION MODELS

ITDMs are looking at alternative methods of consumption to achieve the best value.

**55%** globally say they will explore a subscription model for hardware and/or software, **53%** a managed service for turnkey hardware/software, and **30%** will look at financial leasing.

The average proportion of IT services consumed via subscriptions will climb by **38%** within the next few years.



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