# Increase revenue and optimize costs in Marketing

## **Key Processes**

### **Before Al**

# Customer insights & strategy

Customer insights are often spread across fragmented data sources, leading to incomplete customer profiles and missed opportunities for targeted engagement.

# Demand generation

Broad and untargeted campaigns can result in misaligned marketing efforts and lower demand capture and conversion rates

# **Content** creation

Content creation relies on manual research and creativity, which can lead to inconsistent messaging and slower time-to-market for marketing materials.

# Campaign execution

Manual campaign coordination and tracking can lead to inefficient resource allocation, higher operational costs, and lack of agility in adapting to market responses.

## **Using Al**

### Streamline market research and strategy - Buy

Simplify the process of developing a new marketing strategy by easily researching and summarizing customer insights across multiple sources.

#### Collect and share product feedback - Extend

Help collect and analyze customer feedback to guide product development activities and update product roadmaps.

### Create a new offering - Buy

Speed the process of creating new offers by analyzing past performance and brainstorming new ideas. Draft targeted messaging to communicating new offers to sellers.

# Content creation - Start Create a marketing BOM - Buy Create a marketing BOM - Extend

Reduce time and costs traditionally required for content development while improving quality and engagement.

### <u>Campaign performance tracking -Buy</u> <u>Targeted campaigns - Extend</u>

Plan and develop campaign content, and then track engagement to adapt messaging quickly based on customer feedback.

#### Product launch - Extend

Plan and execute a product launch by identifying key action items and owners, identifying gaps, and tracking progress.

