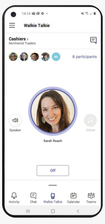
Microsoft

Microsoft Walkie Talkie and Samsung Galaxy XCover Pro

A push to talk (PTT) solution from Microsoft Teams partnership with a purpose built ruggedized device from Samsung

Microsoft Teams Walkie Talkie



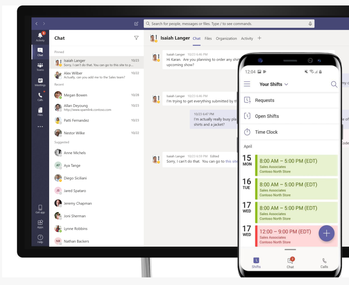
Walkie Talkie is the new digital push to talk solution in Teams

With Walkie Talkie in Teams you:

- Are not bound by radio range (you can communicate across geographic locations)
- Remove the need for analog PTT devices from your portfolio
- Get the power of enterprise grade security since Walkie Talkie is built on Microsoft's Tier-D compliant Office 365 cloud
- Do not need an FCC license
- Receive voice clarity
- Restrict eavesdropping
- Eliminate cross-talking on channels
- Can use Walkie Talkie on rugged smartphones (available first on Android)
- Can use Walkie Talkie on regular smartphones (available first on Android)
- Can use Walkie Talkie with wireless headsets

What can Teams do for your business

- Transform workplace collaboration
- Streamline business processes
- Connect everyone on a single platform
- Provide enterprise grade security & compliance



Transform workplace collaboration

Foster teamwork from day 1 and make onboarding easy

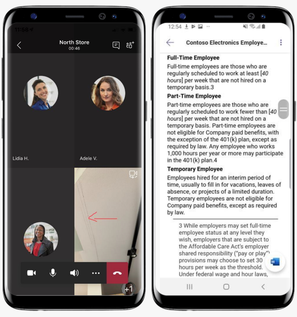
Drive transparency and accountability with chat, video calls, channels, or Walkie Talkie (coming soon)

Digitize training content and enable easy access to videos with Microsoft Stream in Teams

Simplify the onboarding experience and optimize business processes with PowerApps, Power Automate, and more

Enable macro-learning opportunities by encouraging Firstline Workers to leverage the knowledge of others on the broader team

Promote micro-learning by sharing best practices between novice and new employees by creating an open digital workspace



Connect everyone on a single platform

Create new feedback loops and make real-time decisions based on what's happening on the ground

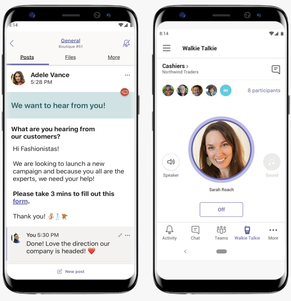
Stay connected between HQ, worksite locations, departments, and more

Maintain persistent verbal communication and stay in sync via Walkie Talkie (coming soon to Android)

Use video to share live views and annotate images to clearly communicate issues and challenges

Enable greater productivity by creating a space to ask questions and engage employees

Humanize the workplace and drive employee engagement—with gifs, stickers, emojis



Streamline business processes

Empower Firstline Workers with the tools they need to succeed

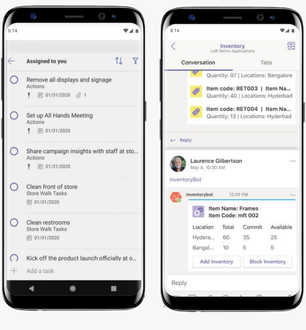
Use PowerApps and Power Automate to shape the Firstline Worker experience by digitizing legacy tool sets and aiding in data collection/analysis

With 1st party apps like Tasks (coming soon to Teams) and Shifts, effortlessly distribute tasks, and easily manage schedules

Build integrations to existing business apps such as workforce and human capital management systems with the Team's developer platform

Make bots, tabs and/or connectors readily available to Firstline Workers to tailor the Teams experience to their needs

Integrate workflows to simplify processes and accelerate decision-making



Provide enterprise grade security and compliance

Apply the same built-in security, compliance and manageability from Office 365 to your Firstline Workforce

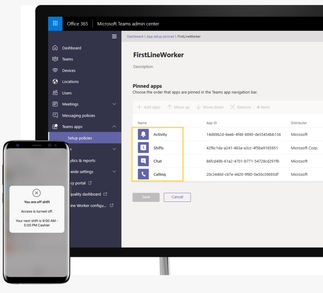
Coming soon to Teams are new Off Shift access controls to ensure Firstline Workers are only accessing Teams when you want

Admins stay in control and can apply a prepackaged policy or create a custom policy to enable role-based Teams experiences

Use AAD phone-based sign-in to effortlessly enable Firstline Workers access to Teams with their phone number

Compliance leadership with EU Model Clauses, SOC 1, and 2, HIPAA, GDPR, and more

Multi-factor authentication for enhanced identity protection



For more information on Microsoft Teams on Samsung Rugged Devices, please contact us today.