

Work smarter with Microsoft Copilot and agents

Microsoft Dynamics 365



Redefine how work gets done and boost productivity with AI experiences in Microsoft Dynamics 365 Business Central.

The pace and volume of work are increasing, and growing businesses need solutions that enable their employees to stay focused on the work that matters most.

68% of people say they struggle with the pace and volume of work¹

71% of small and medium-sized businesses (SMBs) lack the energy to complete their day-to-day work, while more than half need more focus time¹

61% of SMBs believe they spend too much time searching for the right information when needed¹

80% of employees bring their own AI work to keep up with these trends¹

Unlock new levels of productivity with AI



AI allows SMBs to be more collaborative, productive, and effective with actionable insights



79% of leaders agree their company needs to adopt AI to stay competitive¹



90% of users say AI helps them save time¹



85% of users say that AI allows them to focus on their most important work¹



By 2025, AI can improve decision-making by 40% in some companies²

The power of AI in Business Central.

Take advantage of our Microsoft experience to empower your employees with Copilot in Business Central so your teams can be more productive and collaborative.

Microsoft supports you with AI-powered tools at every level. This starts with Copilot in Business Central for personal productivity enhancements, agentic workflows for business productivity, and interconnectivity into the automations you use every day.



Start working smarter with Copilot in Dynamics 365 Business Central.

1. "2024 Work Trend Index Annual Report," Microsoft, 2024.
2. "Essential AI in Decision Making Statistics in 2023," ZipDo, 2023.