Microsoft 365 Business Premium
Lay the foundation to deliver better mission outcomes

Business Premium gives you familiar applications and services to help your team work smarter

Included with Microsoft 365 Business Premium

There's more! Streamline your day-to-day with built-in Microsoft apps

Bookings
Organize volunteer schedules and manage beneficiary appointments

Planner
Visualize and organize teamwork—like planning an annual gala

Shifts
Create, update, and manage schedules for your volunteers and team

Approvals
Streamline your requests and processes with your team, volunteers, donors, and supporters

Forms
Easily create surveys and polls to collect feedback during board meetings and measure donor satisfaction

Included with Microsoft 365 Business Premium

Microsoft apps work together to help you do more

Constituent management

Volunteer outreach

Donor engagement

Development tracking

Event planning

Board communication

*Included with Microsoft 365 Business Premium

Cahoots brings accessible technology to everyone

Challenge

Cahoots needed inclusive tools to collaborate and grow their organization in a remote environment.

Solution

With the support of a partner, Cahoots moved to Microsoft 365, setting up a suite of inclusive, secure productivity tools.

Benefits

- Scaled remote hiring using Teams
- Used Planner and Teams to streamline workflows for those with intellectual disabilities
- Saved 41% of annual revenue

"Microsoft 365 is definitely an accessible platform, which matches our ethos as an organization perfectly."

Paul Lewis
General Manager, Cahoots

CAHOOTS
Connect. Learn. Celebrate.

Read the full case study

Microsoft 365 Business Premium
Know your donors and supporters

Engage everyone, from anywhere

Apply and manage grants by securely sharing documents in **SharePoint**

Use **Teams Webinar** for small-scale board presentations or volunteer information sessions

Fundraise remotely with **Teams Live Event** for larger events, like a virtual gala

American Cancer Society stays connected in a digital world

Challenge

With the COVID-19 pandemic, the American Cancer Society needed to quickly lower operational costs and transition from in-person to virtual fundraising events.

Solution

The American Cancer society migrated to an almost entirely cloud-based IT infrastructure, adopting tools that help donors, volunteers and staff continue to interact and collaborate.

Benefits

- Shifted to virtual outreach and fundraising
- Personalized donor engagement
- Reduced overhead with less travel

> *"Technology serves as the catalyst to increase our reach across all fundraising channels. Embracing cloud-based infrastructure helps employees, donors, and volunteers interact and collaborate."*
>
> **Danielle Heller**
> Strategic Director of Field Planning and Operations
> American Cancer Society

Read the full case study

Microsoft 365 Business Premium
Deliver effective programming

Go from scheduling to engagement seamlessly

Connect **Bookings** to help beneficiaries schedule time

Empower staff and volunteers to own their schedules in **Shifts**

Capture data quickly and securely with **Forms**

Use **Planner** to manage programs, projects, and tasks, and collaborate on projects seamlessly with a directly link to **Teams**

Team Rubicon manages 85,000 volunteers

Challenge

Disaster response nonprofit Team Rubicon needed a complete technology stack to help it streamline operations and make the most of its of 85,000 volunteers.

Solution

Team Rubicon adopted a suite of connected Microsoft solutions including Office 365, Teams, Azure, and Dynamics 365.

Benefits

- Created a complete volunteer management system
- Improved volunteer recruitment, management, and impact
- Developed a seamless new hire and volunteer onboarding program

"Trying to keep track of 85,000 volunteers is not an easy task. That's when innovation had to happen."

Art delaCruz
COO, Team Rubicon
US Navy, Veteran

TEAM RUBICON
DISASTER RESPONSE

Watch the case study

Photo courtesy of Team Rubicon

Microsoft 365 Business Premium

Accelerate mission outcomes

Measure impact and decide with data

Host board meetings in **Teams meetings** to reduce the burden of travel, utilizing built in **Forms** to enable voting

Use **SharePoint** to share and collaborate on documents from the field in real-time, using personal, secured mobile device

Analyze data sets in **Excel** to track program delivery, with security built in

Mercy Housing uses technology to scale securely

Challenge

Affordable housing nonprofit Mercy housing needed a technology infrastructure that could help it serve more people, while protecting its organizational and beneficiary data.

Solution

Mercy Housing migrated to a cloud-based solution within Azure, SharePoint, and other Microsoft 365 products to ensure continuity across their operations.

Benefits

- Increased security, stability, and scalable growth at a lower cost
- Scaled trainings and events to a larger, virtual audience
- Implemented workplace efficiencies that freed up staff time

"To continue our model of affordable housing that allows residents to pursue their goals, we need to use the most up-to-date technology. Now, we have a lot more confidence to attempt to meet these historic levels of demand."
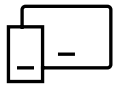
Dallas Erwin
Content Manager, Mercy Housing

mercy HOUSING

Read the full case study

Microsoft 365 Business Premium
Secure donor, program, and participant data

Protect data and build trust

Secure personal devices used in the field

Automatically protect documents and **restrict access to files** that contain payment details, health information, etc.

Automatically classify documents if they contain personal sensitive information from constituents

Nonprofits can access all the benefits of Microsoft 365 with one simplified license. And with partner-managed billing and renewals, you're free to focus on mission-driven activities and achieve organizational goals

Protect your mission with enhanced security features

Security features available in Office 365 E3 and Microsoft 365 Business Premium

1. **Data Loss Prevention**
   Content analysis to easily identify, monitor, and prevent sensitive information (e.g., Social Security Number) from leaving the organization

2. **Exchange Online Archiving**
   Data archiving and preservation so you can stay compliant and perform eDiscovery

3. **Office 365 Message Encryption**
   Encryption of email messages and ability to restrict permissions (e.g., do not forward)

Additional security only available in Microsoft 365 Business Premium

1. **Office 365 Advanced Threat Protection**
   Sophisticated scanning & detection to block malicious attachments and links in email and documents

2. **Azure Information Protection**
   Controls & manages how sensitive content is accessed by providing classification labels on documents and email

3. **Microsoft Intune**
   Manages devices and apps from the cloud, enabling device security and protecting company information on employee devices

Stay ahead of new threats

Microsoft 365 Business Premium

Defend against cyberthreats	Protect business data	Secure your devices
• Office 365 ATP • Microsoft Defender • Azure MFA • Self Serve Password Writeback	• Office 365 DLP • Azure Information Protection P1 • Exchange Online Archiving • Conditional Access	• Intune • Azure Virtual Desktop (Public Preview) • Office 365 shared computer activation • Microsoft Defender for Business **New** (Public Preview 2022)

Human Appeal increases security while improving operations

Challenge

Faced with rising costs, increased threat of security breaches, and the need to reach staff and volunteers in remote areas, Human Appeal needed to transform its technology.

Solution

Human Appeal adopted solutions including Microsoft 365 and Microsoft Defender for Office 365 for added security controls. It uses Intune to wipe and secure devices remotely and turn on Teams and SharePoint for staff members to securely use their own devices.

Benefits

- Saved up to 30 minutes of daily staff time
- Decreased malicious attacks by 90 percent
- Reduced overhead by 80 percent

"Implementing multifactor authentication and Microsoft Defender for Endpoint added a layer of protection to provide resilience against unauthorized access to our Office 365 system, and it drastically reduced our risks for phishing and malicious attacks."

Mohammed Alqaisia
IT Infrastructure Manager, Human Appeal

Read the full case study