Surface for Government Frontline Workers

Remaining responsive requires transformation across the organization

Today's digitized environment requires governments to

Offer digital services to gain citizen support across demographics
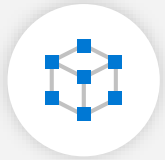
Modernize IT and reskill employees in new capabilities

Meet growing expectations without breaking the budget

Provide secure access to government services anywhere, anytime

Meet complex regulatory requirements and ensure security

Keeping pace demands action at all levels

The Executive Branch

Information Workers

Frontline Workers

Empowering frontline workers is critical to meeting citizen needs

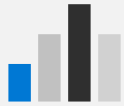They're the first people to engage with citizens

They're the people keeping communities and infrastructure running

They're the people protecting citizens and keeping them safe

Organizations that prioritize frontline workers see results

They improve visibility and communication

87% organizations that invest in frontline workers see higher worker satisfaction.[1]

They keep citizens informed and engaged

83% of organizations that invest in frontline workers see higher levels of citizen satisfaction.[2]

They are more productive and efficient

91% of organizations that invest in frontline workers see increased performance and productivity.[3]

They are better at meeting regulations

82% of organizations that invest in frontline workers see improved compliance with regulations.[4]

Modernize your frontline into a competitive advantage with modern devices

Transform the frontline employee experience with purpose-built, cloud-based modern work solutions.

Connect & engage your workforce

Enrich communication and employee experiences by connecting workers with the right tools, people, and devices they need to do their best work and build skills faster

Safeguard your business with built-in protections

Take advantage of seamless security and compliance features that safeguard your business—while empowering frontline workers

Surface solves for a connected, engaged and secure workforce

Simpler IT processes

Zero-touch deployment and remote management drive down costs and complexity

Accessibility

Design that focuses on inclusion, learns from diversity, and benefits people universally

Productivity

Flexible, premium individual and shared devices that help people work and collaborate naturally, in the ways they prefer

Security

Security that extends from chip to cloud within the Microsoft ecosystem

Sustainability

Responsible design, sourcing, and manufacturing with sustainable experiences and circularity