Hewlett Packard Enterprise

PREDICT AND PREVENT DOWNTIME WITH AIOPS

DID YOU KNOW?

AN AIOPS PLATFORM CAN:

Observe your infrastructure 24x7 for potential disruptions, so you don't have to.

Predict problems before they occur, delivering uninterrupted uptime improvements for you.

Help ensure you do not face the same problem that occurred in another IT environment.

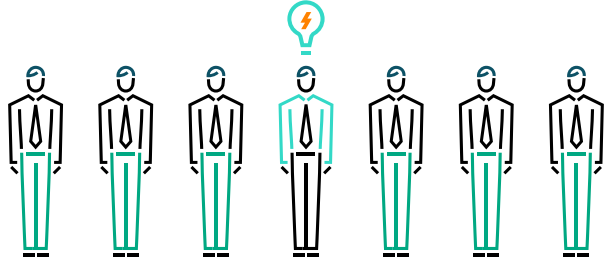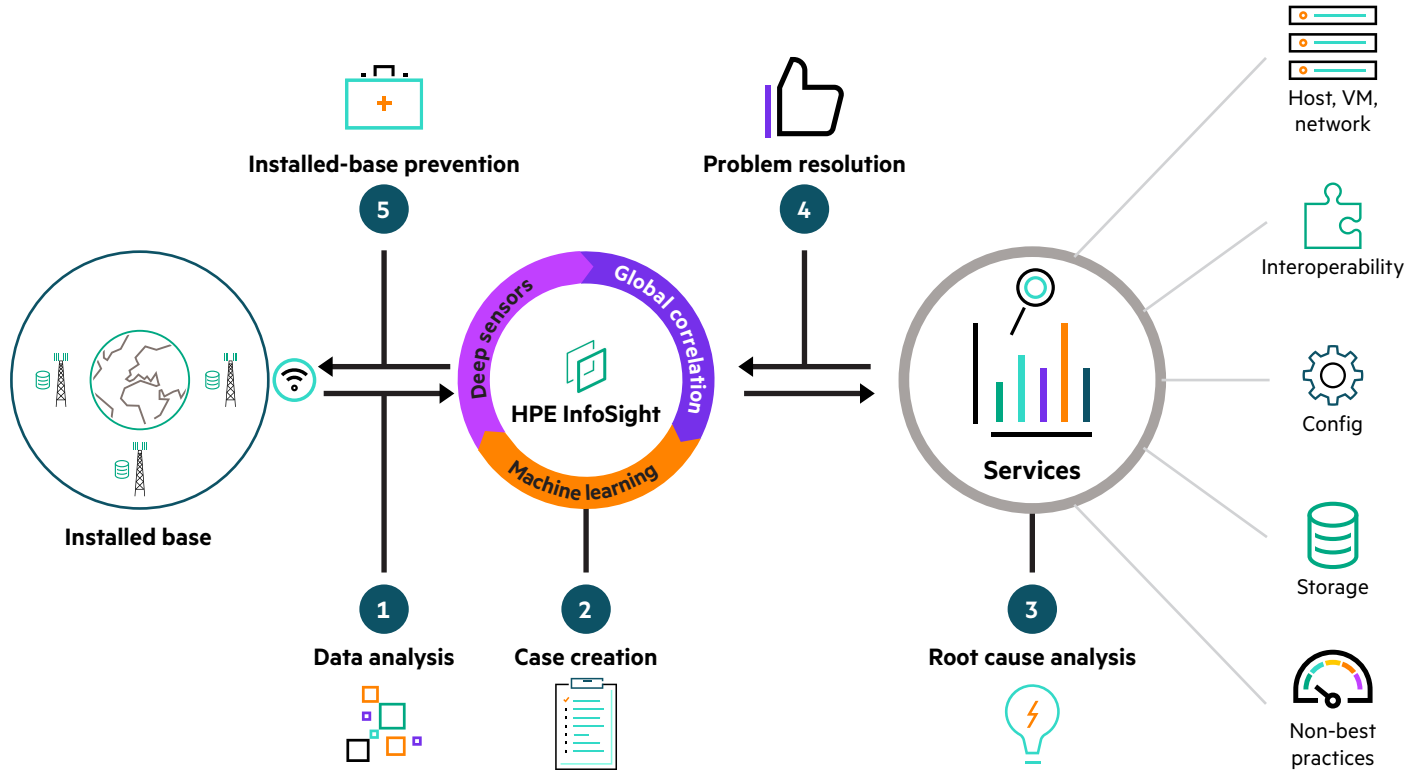| Complex infrastructure problems	=	Difficult to troubleshoot	=	Prolonged downtime

It's time to think differently.

With AI-driven infrastructure, resolving infrastructure problems is faster than ever before. And once a problem is resolved, it should not occur again—ever!

→ HPE INFOSIGHT: SEE ONCE, PREVENT FOR ALL—ALWAYS

1. Leverage the combined power of data, cloud, and AI to resolve complex infrastructure problems quickly.
2. Make sure a problem, once seen and resolved, is not seen again.

Installed base — Installed-base prevention (5) — Problem resolution (4) — Host, VM, network — Interoperability — Config — Storage — Non-best practices

HPE InfoSight — Deep sensors — Global correlation — Machine learning

Data analysis (1) — Case creation (2) — Services — Root cause analysis (3)

1 **Data collection and analysis:** Collect deep telemetry data from our global install base of connected systems, analyze this data, and look for anomalies

2 **Case creation:** Maintain an ever-evolving catalog of support cases for issues that we find across our global install base of connected infrastructure

3 **Root cause analysis:** Use telemetry data and AI to troubleshoot problems across the stack—be it in the host, VMs, network, interoperability, configurations, or storage

4 **Problem resolution:** Develop a fingerprint for the issue that is resolved and begin watching the behavior of other IT environments using our pattern-matching technique

5 **Prevention across install base:** Detect other IT environments that potentially face the same problem, and automatically recommend the resolution

→ WHAT CUSTOMERS GET FROM HPE INFOSIGHT

AI-driven, proactive resolution of complex IT issues, seamlessly delivered

» Uninterrupted improvements to uptime and performance of your infrastructure

» Industry-leading support case automation with predictive recommendations

→ WHAT OUR CUSTOMERS HAVE ACHIEVED OVER THE YEARS

99.9999% measured availability across our install base[1]

86% issues are predicted and prevented for them[2]

79% lower IT operational expenses[3]

Try HPE InfoSight at hpe.com/demos/infosight

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hpe.com/infosight

[1] "Get uptime guarantees that deliver," May 2021; hpe.com/infosight

[2] HPE Storage Substantiation; hpe.com/infosight

[3] "Assessing the Financial Impact of HPE Nimble Storage Powered by HPE InfoSight," ESG, May 2019

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