

Conversation AI for Retail Services



Empowering Retail Services with Insights to Enhance Business Effectiveness

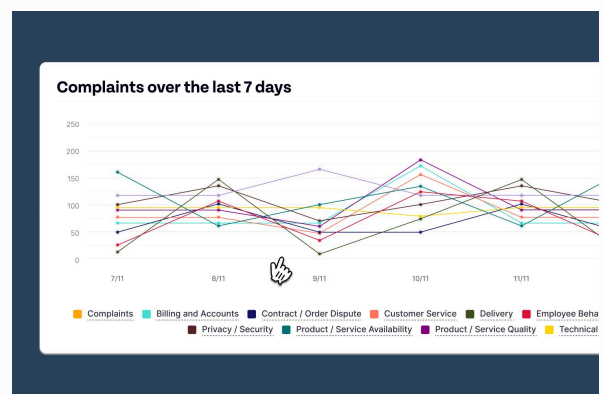
Improve Staff and Store Network Performance

Increase sales and store performance by tracking product demand, managing inventory levels, identifying upselling opportunities, analysing operational efficiency across locations to establish best practices, and more...



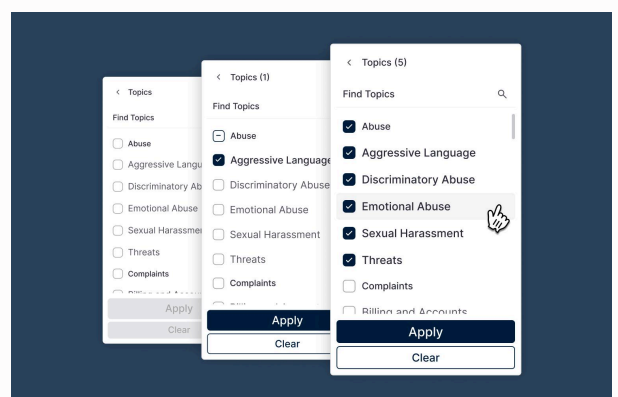
Transform Customer Service to Build Loyalty

Categorise customer issues, analyse complaint frequency across stores to find areas for improvement, track positive customer experiences and correlate them with specific products or services, compare service standards across locations, and more...



Identify Situations Involving Inappropriate or Abusive Interactions

Detect abusive interactions to maintain a safe work environment, provide support for employee wellbeing, establish standards for managing customer engagements, and more...



Why more businesses choose Dubber



Conversation capture, born in the cloud

Dubber is powered by unified data capture and streaming engines that capture conversation data (video, SMS, and voice) across 230+ networks and global unified communication platforms.



We're keeping you at the forefront of the AI revolution

At Dubber, we unlock the value of conversations through AI. Our platform captures key Moments from any network conversation, converting them into actionable insights that deliver real business value.

Get started with Dubber!

Bid farewell to hardware headaches and lengthy setups. We'll get you up and running in hours - not days, ensuring **immediate access to value**.

Simply reach out to Dubber or your Service Provider and we'll handle the rest.



→ Learn more at dubber.net

Key features

- ✓ AI-enriched conversation capture with access to insights dashboards
- ✓ Chapters, topics, and transcriptions
- ✓ AI-powered alerts and notifications
- ✓ Sentiment Analytics
- ✓ User level, admin & group access
- ✓ Advanced features for legal hold & discovery and compliance
- ✓ Secure & compliant recording across multiple services and end-points
- ✓ Unlimited compliant and unified storage
- ✓ Automated recording - Enterprise-grade controls - manage & enforce centrally
- ✓ Keyword search across teams, customers and more
- ✓ Easy to access & search through Dubber App and portal
- ✓ Share, import and export - Premium API for bulk downloads
- ✓ Global support & easy provisioning & onboarding
- ✓ Pause and resume recordings - No recording length caps
- ✓ Video add-on available - pricing on request

Voice Recording with Powerful AI Insights
Trusted. Innovative. Responsible.

