CC1: Complete, Compliant, and Cloud-Based Data Capture

CC1 is a cloud-based data capture service that gives regulated organizations complete confidence in the accuracy and compliance of their communication data. It captures, validates, and centralizes voice, email, chat, collaboration, and social messaging data into one secure, accessible platform.

Say goodbye to fragmented legacy systems, manual checks, and costly on-premises infrastructure. With CC1, you gain end-to-end visibility, stronger governance, and a future-proof foundation for analytics and AI.

"CC1 is reliable, flexible, and was superior to other major communication capture services we considered…. (it's) simple to deploy, operate, and troubleshoot."

Large North American Bank

The Challenge

You Cannot Achieve Compliance with Incomplete Data

Most regulated firms rely on fragmented recording systems, manual checks, and outdated infrastructure. This leads to:

- Missed or incomplete recordings
- Slow or inconsistent reconciliation
- Challenges proving data integrity during audits
- High operational and storage costs
- Inefficient workflows and reduced productivity across compliance and technology teams

The Rapid Impact of CC1

- Lower compliance risk through consistent capture and automated validation
- Faster audits and investigations with rapid access to complete data
- Reduced operational costs by retiring legacy infrastructure
- Stronger governance with unified oversight
- Readiness for analytics and AI with accurate, structured data

The Solution

Three Steps to Compliance

CC1 manages every regulated interaction through three core stages: Capture, Assure, Access.

Capture

- Consistent, compliant data capture across all communication channels with 99.999% availability
- Immutable WORM storage to preserve data integrity and maintain a full audit trail
- Reduced breach and regulatory risk through complete data capture and compliant retention

Assure

- Automated, real-time media and metadata reconciliation to keep data audit-ready
- Early detection of missing or mismatched records to prevent compliance gaps
- Accurate, trusted data that provides peace of mind for compliance teams

Access

- Fast, enriched search with dramatically reduced retrieval times
- A single interface for oversight and advanced compliance insights
- Structured, AI-ready data for advanced insights, analytics, and automation

See CC1 in Action: Capture. Assure. Access.

custodiatechnology.com

getcompliant@custodiatechnology.com