

# Security Awareness Training and Phishing Testing

Security Awareness Training and Phishing Testing services combine continuous training and simulated testing of users while satisfying regulatory compliance mandates such as PCI, HIPAA, SOX, and FFIEC.

We facilitate a complete user security awareness training suite built to satisfy most regulatory and compliance requirements around awareness training. Our security awareness platform is constantly updated to ensure your users are up to date on the latest phishing techniques, and training content is customized for different at-risk groups, such as privileged users, executives, and security personnel.

The service, delivered through the SilverSky Consulting team, integrates threat intelligence and real-time attack profiles to provide training and testing based on the most current social engineering tactics being leveraged by attackers. Our real-life social engineering tests, performed throughout the year, simulate the real tactics and techniques hackers leverage so users can be exposed to real-life scenarios in a simulated environment before falling victim to the real threats.

We will work with you to build a custom security testing program that considers your desired testing frequency, internal department factors, industry risk profiles, and any custom tests specific to your business.

## SilverSky manages the entire security awareness program to include:

- ✓ Work with the customer to develop a custom security awareness training schedule
- ✓ Build an interactive training program from over 100 different online courses
- ✓ Work with customers to post policies that need annual sign offs.
- ✓ Provide a training portal for users to log in and track training progress
- ✓ Administer monthly/quarterly security topic of the month campaigns
- ✓ Work with customers to send reminders to users who are delinquent on training.
- ✓ Provide content like posters and signs that can be displayed in breakrooms
- ✓ Run special events around Security Awareness month in October

# SilverSky manages the entire security training and phishing testing to include:



Work with the customer to develop an initial test schedule



Perform initial onboarding and user setup



Provide a baseline of user security awareness testing to help measure the current state of security awareness



Perform initial validation testing of your email security controls



Incorporate industry threat intel, tactics, and trends into a custom quarterly phishing campaign



Administer quarterly phishing simulation tests



Provide reinforcement training to any users that fail testing



Provide reports and dashboards specific to testing outcomes



Hold quarterly review sessions with the customer to assess testing metrics



Perform quarterly performance reviews and provide suggested program improvements