



Microsoft Surface and Microsoft 365 help the city stay creative and effective

Background

The City of Calgary IT team supports 15,000 City employees, elected leaders, and citizens. COVID-19 displaced thousands of workers from City offices and caused a revolutionary shift in work practices—overnight. Many of the City’s existing technology tools—such as Skype, remote access, and virtual desktop infrastructure—couldn’t meet the new needs forced by pandemic-related changes.

Goal

The City of Calgary needed modern solutions to keep remote workers connected, effective, and collaborating—and fast.

Solution

The City of Calgary IT team immediately scaled up remote and mobile IT investments, providing rapid deployment of Microsoft Surface devices and Microsoft Teams to thousands of workers.

Microsoft Surface Hub

This meeting platform and interactive touchscreen whiteboard includes high-quality audio and video.

Microsoft Teams

This communication and collaboration platform integrates people, information, and tools.

Microsoft 365

This bundle of productivity apps includes Microsoft Teams, OneDrive, PowerPoint, SharePoint, and more.

Surface Laptop

This bundle of productivity apps includes Microsoft Teams, OneDrive, PowerPoint, SharePoint, and more.

Surface Pro 7

This bundle of productivity apps includes Microsoft Teams, OneDrive, PowerPoint, SharePoint, and more.

Results

Through a mix of Microsoft software, services, and Surface devices, the City kept 5,500 staff working remotely and—most importantly—maintained crucial communications and services to citizens.

*Rollover the graphic to reveal the appropriate Microsoft solutions. Interactive elements best viewed with Adobe Acrobat Reader DC.

 **Microsoft Surface**

 **Microsoft 365**