

State and local government

Transforming public service

Reduced budgets and increasing demand on public services mean that state and local government organizations are under pressure to achieve more with less.

State and local governments everywhere are asked to provide more services with fewer resources. Modernizing your office technology can better position your organization to accommodate this increased demand and optimize your citizen engagement.

State and local governments everywhere are asked to provide more services with fewer resources. Modernizing your office technology can better position your organization to accommodate this increased demand and optimize your citizen engagement. With the power of a laptop, the mobility of a 2-in-1, the convenience of digital note taking, and best-in-class security, public employees can be more efficient, effective, and responsive. "Our frontline child protective workers are first responders for New York City's children, and we have to make sure they have every tool available to do their lifesaving work."

David A. Hansell Commissioner, New York City Administration for Children's Services

Built for the way you work

Surface devices are intuitive to use, powerful, efficient, and incredibly secure. And because they were designed specifically for the software you trust, they offer a range of benefits for IT:

The best devices for the intelligent workplace

Allow people to do their best work from anywhere, with modern devices that let them connect, collaborate and communicate in new ways.

Leading modern management

The efficiency of cloud-scale remote firmware management through Microsoft Intune.

Enterprise-grade security

Surface devices are equipped with TPM version 2.0, and feature Windows Hello biometric password-free signin.



A device for every role



Elected officials, legislative and judiciary staff leveraging Surface Laptop 3

- Collaborate with colleagues using Office co-authoring, OneDrive document sharing, and Microsoft Teams
- Connect to critical displays and peripherals through a single point of connection with Surface Dock*
- Capture notes in public forums and meetings with the Surface Pen*



Developers, data scientists, financial analysts using Surface Laptop 3

- Choose the right size for you with 13.5" and 15" PixelSense™ display options
- Perform complex analysis with confidence on 10th-gen Intel[®] Core[™] processor
- Use HD cameras and Dolby® Audio[™] speakers to make remote meetings feel in-person

Compliance certifications¹

- TAA
- NIAP/CC
- FIPS 140-2
- DISA UC APL
- NSA CSfC
- EPEAT
- Energy Star

Optional Government Warranty**

- ITG warranty (third-party partner)
- 3, 4, or 5-year warranty option
- Next business day
- Onsite support
- Global presence
- Keep your hard drive options
- Accidental damage options
- White glove service
- 24x7x365 U.S.-based concierge desk and help desk support

How to buy Surface for your government branch

- GSA IT Schedule 70
- GSA IT Schedule 58
- NASA SEWP V
- CIO-S
- US Air Force NETCENTS—Products
- US Army CHESS,Consolidated Buy & Mobility Services
- FirstSource II

* Accessories sold separately and not available in all markets. Battery life varies significantly with settings, usage and other factors. LTE Service availability and performance subject to service provider's network. Contact your service provider for details, compatibility, pricing, SIM card, and activation. See all specs and frequencies at <u>www.surface.com/business</u> . Availability of data plans for eSIM varies by market and by carrier. For a full list of compliance certifications by product, please visit: <u>aka.ms/surfacefedcerts</u>



Field workers, inspectors, police and fire equipped with Surface Go with LTE Advanced

- Move seamlessly from the office to the field with the same, ultimate 2-in-1 device
- Snap HD photos and mark them up using Surface Pen
- Get signatures on the spot with electronic signature integration
- Stay connected to mission-critical info with built-in LTE connectivity



City planners, architects, illustrators creating with Surface Studio 2

- Visualize work in 4K detail with a 28" PixelSense™ display
- Move effortlessly from Desktop to Studio Mode with a zerogravity, counterbalance hinge
- Mark up and customize documents with the Surface Pen and Surface Dial