An IT admin's year in the life with Surface Laptop SE
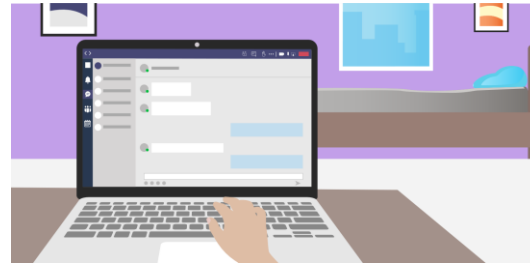
Mr. Turner remotely configures Surface Laptop SE devices for the new fourth grade class using Windows Autopilot.

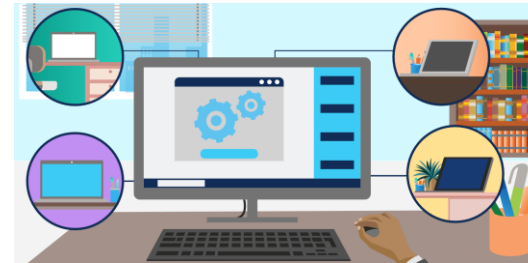When students first power on their devices, Windows 11 SE is already set up with the correct apps installed.

Mr. Turner uses Microsoft Intune to push out an OS update to Surface Laptop SE devices across the school.

A couple students crack their Laptop SE screens, so Mr. Turner deploys new devices using the students' cloud identities.

September →

November →

According to Laptop SE's Microsoft warranty, Mr. Turner receives the repaired devices for new students to use.[1]

Teachers begin requesting a new test proctoring app, so Mr. Turner remotely installs the app on all student devices.

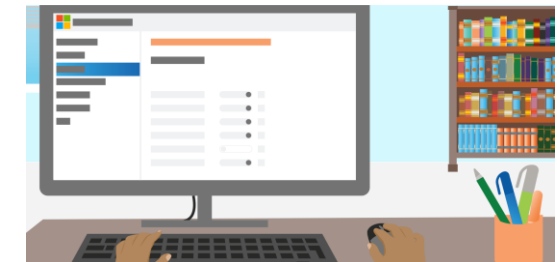Some students receive an email with a link to a website with malware, but SmartScreen prevents the site from opening.

After students turn in their devices, Mr. Turner resets them for the next school year using Microsoft Intune.

January →

March →

[1] Repair time may vary. Depending on your service-level agreement, the timeline illustrated here may not reflect actual repair time for Surface Laptop SE.