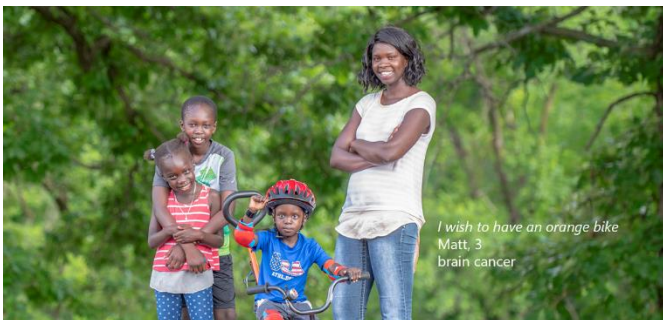
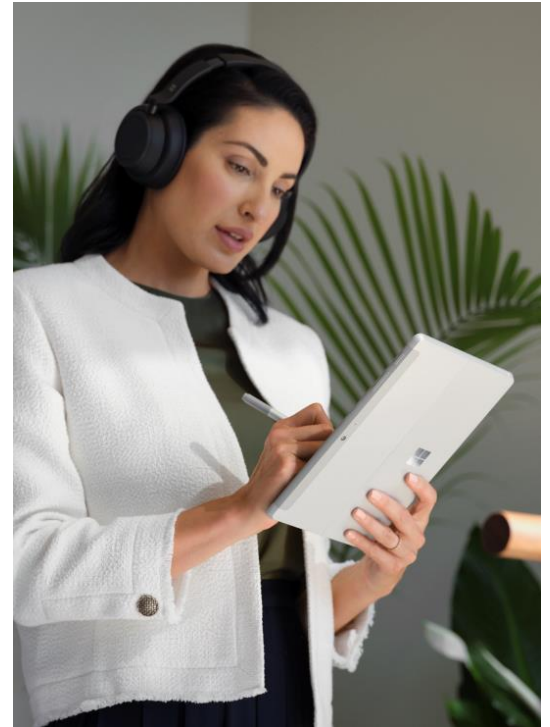


Designed to power productivity

“Having the Microsoft Surface Go 2s and having Microsoft Teams in particular has really helped us because our operation is a national operation. Now, we’re able to get together really quickly and I would say we’re even more productive from that perspective than we were before.”

Direct Line Group, a leading insurance provider serving millions of customers across the UK, needed to quickly transform their operations in response to the first COVID-19 lockdown. Committed to maintaining their customer service standards and efficiencies, they accelerated their deployment of additional Microsoft Surface Go 2 devices, Microsoft 365, and Microsoft Teams. This configuration contributed to improved employee productivity throughout the health crisis, and will be carried forward in Direct Line's post-pandemic hybrid work environment.

Jessie Burrows - Managing Director - Customer Sales, Service and Claims



"I hear appreciation from our Make-A-Wish employees for the light, thin form factor of the Surface devices. They're constantly on the move—at family homes, events—and they rave about ease and portability. Devices with touchscreens were rare for Make-A-Wish before. Now that we've standardized on Surface, people are embracing it easily to be more efficient and productive."

Scott Goodman - IT Support Specialist



"It's imperative that our colleagues in the field have devices and applications that are easy to use, load quickly, and are available when they need them. Physicality also plays a role—Surface devices have a touchscreen that offers practical functions like digital signatures."

Thomas Gessler - CIO

