Microsoft Surface

The Microsoft Surface approach to repairability

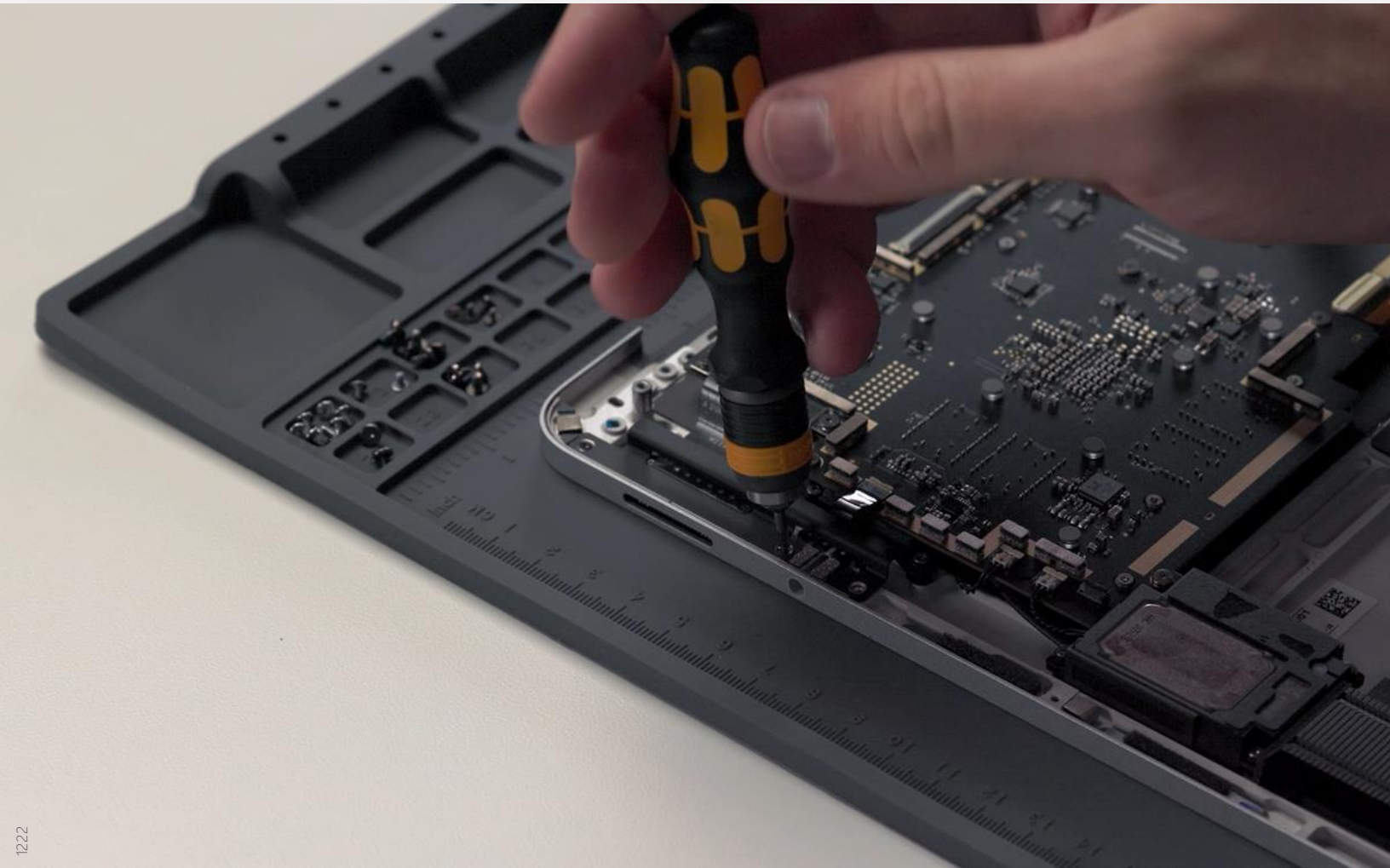
Thoughtfully designed with premium craftsmanship and high-quality hardware, the latest Surface devices are easier to repair and maintain, with more replaceable components and flexible choices in service.[1]

Customer choices in service

Microsoft continues to innovate its serviceable designs to get the most out of Surface devices. Customers can choose to service their devices to solve issues quickly and minimize device downtime, whether through self-repair,[2] trusted Microsoft in-region repair, or a growing Authorized Service Provider (ASP) network.[3]

Repairable by design

The latest range of Microsoft Surface devices is easier to repair and maintain. Microsoft designs Surface devices using a "reduce, reuse, and recover" model to harness sustainability opportunities—minimizing waste and maximizing your return on investment.



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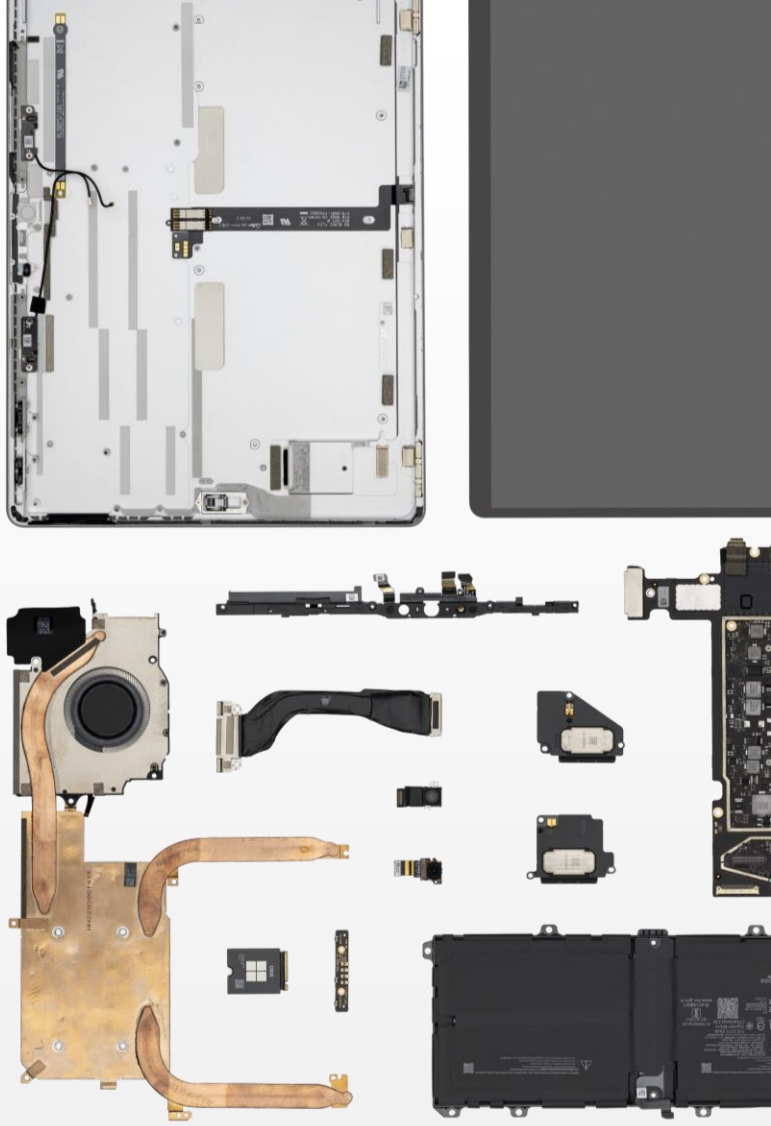
Why choose Surface devices for repairability

Get more out of your devices with flexible repair options

Improve your ability to maintain and repair Surface devices with **replaceable components.**[1]

Get your devices repaired and replaced **at your convenience with choices including self-repair, in-region repair, or ASP repair.**

Take advantage of a more serviceable product line that **meets rigorous Electronic Product Environmental Assessment Tool (EPEAT)**[4] eco-standards across the entire lifecycle.





Start your Microsoft Surface journey today

Now that you're familiar with the repairability of Microsoft Surface devices, explore more to begin your Surface journey or expand your device portfolio.

[1]Availability of replaceable components and service options may vary by product, by market, and over time. See Microsoft Service Guides at microsoft.com/download/100440.

[2]Components are replaceable on site by a technically inclined individual using Microsoft tools and following a Microsoft Service Guide. Opening or repairing your device can present various risks, such as electric shock, device damage, fire and personal injury risks, and other hazards. Use caution if undertaking do-it-yourself repairs. Furthermore, any resulting damage caused will not be covered under Microsoft's Limited Hardware Warranty or a protection plan. See Microsoft Service Guides at microsoft.com/download/100440.

[3]For more information, see aka.ms/SurfaceBizASPs.

[4]For more information, see epeat.net.

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