

# Surface for Business Essentials

Protect | Manage | Support | Repair





## Surface for Business Essentials

# Customer empowered Surface solutions for business

### **More control**

Customers gain more control over how they protect, manage, repair and maintain security of their Surface devices.

### **More options**

The customer decides which device repair option to use to get their device back online when an issue arises.

### **Better value**

From streamlined management, to extended protection coverage, you can lower your total device cost of ownership.



## Surface for Business Essentials

The complete built for business experience

Investment protection

Streamlined management

Optimized support

Simplified repair

# Investment protection

Each Surface device comes with a one-year Microsoft Limited Hardware Warranty<sup>1</sup>. For customers who want to maximize and protect their Surface investments beyond the warranty they can purchase one of the available Microsoft Protection Plans<sup>2</sup>.

Maximize your investment

Choose the right plan for your business

Extended support services





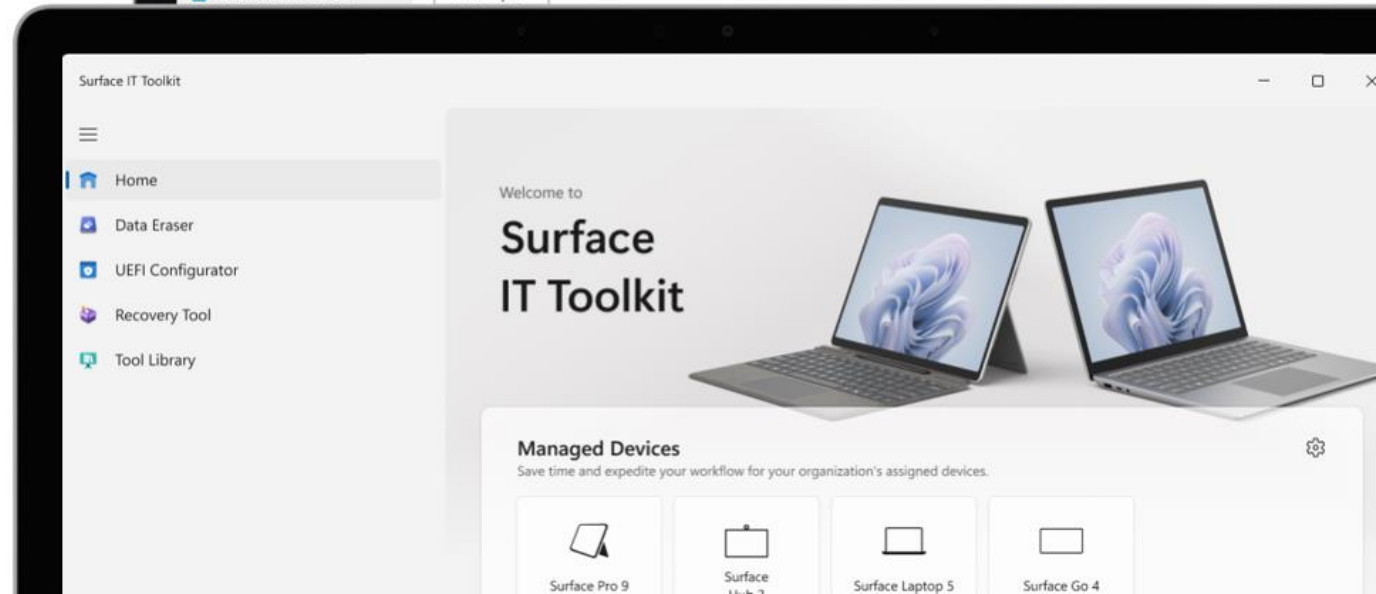
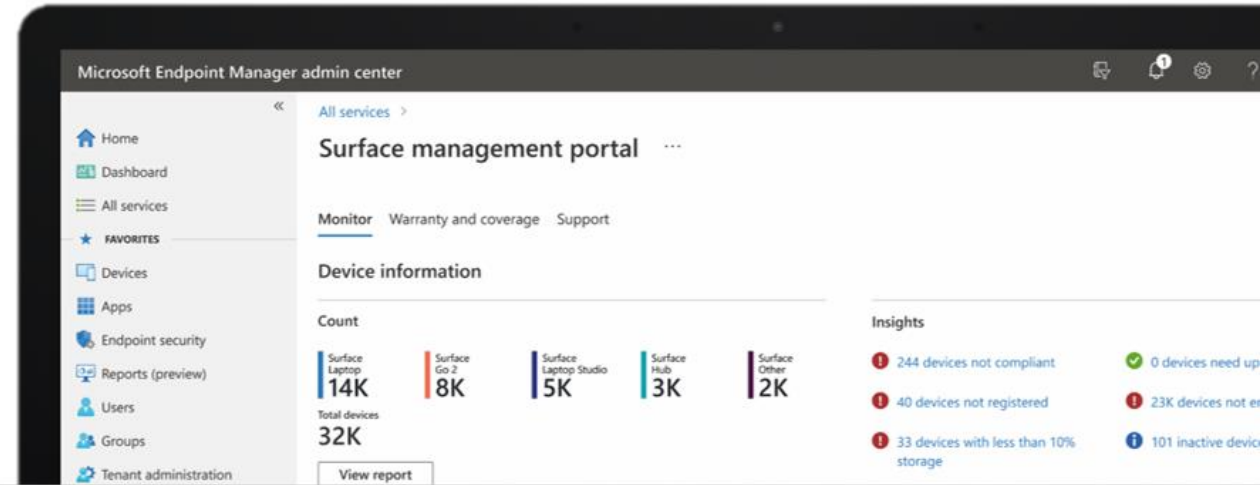
# Streamlined management

Surface delivers powerful tools and management solutions that help businesses easily and efficiently control the health, apps, and functionality of their organization's devices and streamline lifecycle management.

Manage device health at scale

Tailormade experience

More control



# Optimized support

Surface provides several comprehensive resources and options to support customers. For more customized support, businesses can utilize a Surface Authorized Service Provider to meet their needs.

Expanded options

Troubleshoot with ease

Customized services



# Simplified repair

Microsoft's expansion of repairable Surface devices provides businesses with more control and more options. Microsoft Surface developed a self-repair<sup>1</sup> model that simplifies the process so when an incident happens, a device can be brought back online quickly.

Commercial ready

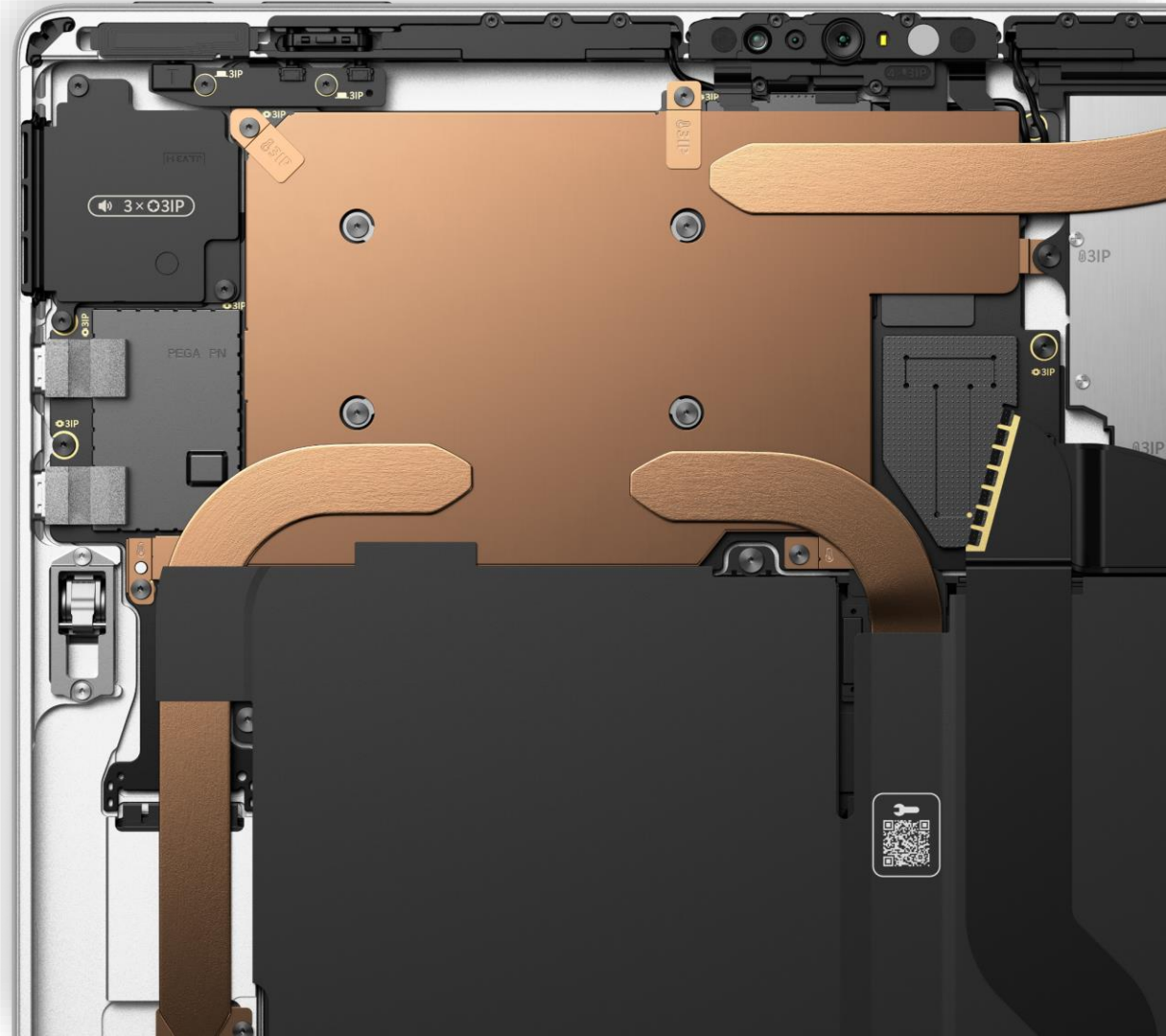
Ease of repair

More secure

<sup>1</sup> Drive (SSD) Retention permits customers the option to retain their removable SSD during service events at no additional charge. SSD Retention is only available on Microsoft Surface devices, in which the SSD is marketed as removable per the technical specifications on the product's description page.

<sup>2</sup> Repair markings and QR code inclusion vary by device.

<sup>2</sup>Device shown is Surface Pro 10 for Business



# Customer Resources

## Surface Warranty and Protection Plans

- [Microsoft Surface Warranty & Protection Plans](#)
- [Warranty and Protection Plan Terms & Conditions](#)

## Device management resources

- [Surface device management tools](#)
- [Surface Diagnostic Toolkit for Business](#)

## Service and Repair for Business

- [Surface for Business Service and Repair page](#)
- [Surface repair by Microsoft Authorized Service Providers](#)

## Replacement Components

- [Customer self-serve repair for Surface devices](#)
- [Surface for Business replacement components](#)

