

5 key considerations when selecting telehealth-enabled workstations.

With many telehealth workstation options available today, how do facilities choose the right solution and implement successfully?

Easy For Patient and Practitioner

Ease of use and reliability. Patients need to feel comfortable with the virtual experience. When the system is well designed, software and devices used with telehealth can offer advantages and benefits compared to a physical visit.



Interoperability

Software is a key component of a telehealth platform, and like all software, it continues to evolve. It is important to consider interoperability and integration with medical records and other healthcare IT systems.



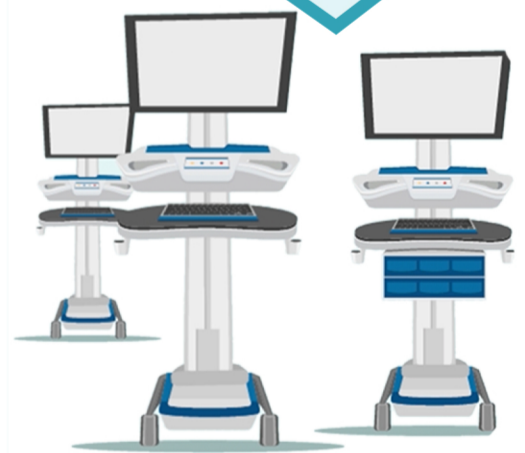
Power and Workstation Features

Consider power and battery requirements, mounting of monitors, tablets or medical devices, cable management, cleaning and infection control. Choosing multi-purpose workstations that can be reconfigured for different technology is important. Also consider ergonomics, safety, and whether the workstation is adjustable to fit users' needs.



Consider The Whole Fleet

Using workstations that are consistent with those used elsewhere provides a lot of benefits with maintaining and supporting a fleet of workstations. Fleet management software that supports the tracking and monitoring of workstations facilitates improved utilization and maximizes fleet performance.



Trust Your Provider

As with any healthcare technology, it is important to work with leading vendors who have experience with broad product lines and superior service networks. Consider lifetime costs and what is required to support a fleet of workstations. Because telehealth is often deployed to remote locations, it is beneficial to work with vendors who offer broad service coverage and timely response to issues.

