

Deliver a smooth technology experience to **department employees, the community, and citizens** with Chrome OS

Agencies and departments are finding new ways to boost employee productivity, improve customer service for citizens, decrease the time needed to manage multiple technology investments, ensure the security of both citizens and employees, and meet stringent compliance regulations.

However, with increasing digital and data solutions, government databases have positioned themselves as major targets for hackers and acts of cyber warfare.



Chrome OS provides a secure, reliable and compliant endpoint solution for government agencies:

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It enables IT to manage and deploy a fleet of devices seamlessly from anywhere, set up user policies, and manage security proactively thus lowering the total cost of ownership

Department employees can stay productive from anywhere with reduced interruptions and device downtime, quick and secure access to important tools and apps, and powerful devices

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Provides community and its citizens to easy access to navigate essential services with shared Chrome OS devices



Unlock the power of Chrome OS devices

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Built-in, proactive security

Chrome OS and devices are secure by design - They provide state-of-the-art user and data protection and a safe computing experience for department employees. Chrome OS's proactive multi-layered security protects employees from harmful attacks, ensuring that applications are trusted, while mitigating the impact if an attack occurs.

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Fast deployment and remote management

Easy management, fast deployment and 24/7 technical support with <u>Chrome Enterprise Upgrade</u>. Set up 500+ policies, manage controls, WiFi, applications, browser extensions and bookmarks in Google Admin Console from anywhere.

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Reliable experience from anywhere

Chrome OS devices are high-performance, fast, durable and versatile that works with your existing infrastructure. Reduce employee interruptions and downtime with OS updates that install in the background and quick boot devices. \$

Smart and sustainable investment

Optimize costs for high value and productivity, enhance mobility with sustainable Chrome OS devices. Utilize Grab and Go services or shared devices for the community and its citizens, employees and inmates, and save additional equipment costs.

Apps and tools for everyone

Department employees can access a wide range of cloud-native apps or web apps for employee productivity and collaboration via Chrome Browser and Google Play. Employees can access legacy infrastructure through virtualized solutions such as Citrix, VMware and more. In addition, Parallels Desktop provides access to legacy, proprietary and full-featured applications, like Microsoft Office, locally on a Chrome OS device.

Benefits from using shared Chrome OS devices included avoiding upto **\$1.5 million** in legacy device costs, improving productivity totalling up to **\$3 million**, and savings upto **\$477,358** in IT management and services costs over a threeyear period, according to the Forrester <u>"The Total Economic Impact of Shared Google</u> <u>Chrome OS Devices</u>" report commissioned by Google in September 2018.



Chrome OS supports a variety of users



Information workers

Empower information workers, whether remote or inoffice, with secure collaboration, multi-layered security, flexible access to information & tools, and the freedom to work from anywhere and on any Chrome OS device. Eg. Executive teams, business teams remote & in-office - communications, HR, legislative affairs, facilities, operations, finance & accounting and more.

Community self services

Chrome OS devices provide the community and its citizens a simple and interactive way to access government information, health benefits, appointment check-in, virtual courtroom hearings, submit requests, and check on the status of permits and more. Chrome OS devices can be used in kiosk mode, or as a shared device for community services.

We rolled out 3,800 Chromebooks in 80 locations, followed by about 1,700 Chromeboxes that replaced PCs. It was simple to deploy Chrome devices—I don't think we could have rolled out the same number of Windows laptops in only four months. We knew that Chromebooks and Chromeboxes would work right out of the box in just a few minutes, with the correct policies applied.

David Grasty,

Corporate Head of Digital Transformation, Kingston and Sutton London Borough Councils

Field officers and mobile workers

Provide mobile workers and field officers with the tools to access information from anywhere. Chrome OS devices are mobile-friendly with long battery lives, lightweight, durable designs and have LTE options. Eg. Emergency services, off-site surveillance teams, social workers, data collectors, public safety officers.

Inmate programs

Utilize Chrome OS devices for training & development and help inmates develop new skills for potential jobs that may decrease recidivism. Connect offenders to educational programs and learning materials whether they're in the classroom or visiting prison library computer labs.

Training & development teams

Keep employees engaged and knowledgeable with shared devices and cloud-based resources. Chrome OS devices can be deployed to workers via training rooms, shared devices or through Grab and Go program to provide regular access to training and information, helping employees grow and stay engaged.

> For more information, please refer to our website at https://chromeenterprise.google/os/