

# Using Copilot in Operations



## Goals and challenges

Modern operations teams grapple with rising talent costs, supply chain issues, and the imperative of digital transformation. To thrive, operational leaders must explore ways to streamline or automate internal processes and enhance efficiency.



## Operations roles



Business Manager



Engineer



Operations Manager



Frontline Worker

## Microsoft Copilot opportunity to impact key functional KPIs



### Employee satisfaction

Leverage Microsoft's Copilot to streamline operations, enhance efficiency, and deliver exceptional service, ensuring employee satisfaction.



### Manage risk

Microsoft Copilot enhances operational risk management by providing real-time insights into safety, compliance, and anti-corruption measures.



### Operational efficiency

Operations teams gain an intelligent assistant that optimizes workflows, automates repetitive tasks, and maintains the highest standards of process excellence.



## Copilot can assist with...

Streamlining workflows, automating repetitive tasks, and providing real time insights allow Operations teams to enhance overall productivity with tasks such as:

- Simplify tasks for operations employees
- Execute a project review
- Create change management plan
- Conduct a business review
- Create a supplier RFP



Revenue growth



Cost savings and avoidance



Improve employee experience