Frequently Asked Questions

1. **What is VisualC3?**

   VisualC3 is a professional monitoring tool that allows you to provide remote safety monitoring to the people you care about. The VisualC3 Mobile App streamlines communication between you, monitoring agents, and emergency services, which results in a rapid, pertinent response to your needs.

2. **How can I use VisualC3?**

   You can use VisualC3 to provide professional safety monitoring at a low cost for yourself, your family, or your business. VisualC3 was initially designed for 'lone workers,' or anyone who works alone throughout the day, but VisualC3 is now used in a number of other industries, including real estate brokerages, apartment complexes, housing authorities, and more.

3. **Why should I use VisualC3?**

   Since VisualC3 provides a mobile application on both iPhone and Android devices, there is no need for pricey hardware with expensive installation fees traditionally associated with professional safety monitoring. By removing many of the unnecessary costs of professional safety monitoring, VisualC3 is able to offer a lower cost solution compared to traditional monitoring services.

4. **Is there a trial period?**

   Although public signup for a trial period is not yet possible, if you reach out to the VisualC3 team (at info@visual.com), we can provide some help.

5. **What if I want my internal security team to monitor my employee safety?**

    VisualC3 is a perfect fit for you! Initially designed for organizations with internal Security Operations Centers, VisualC3 provides a comprehensive solution to allow your internal security team to monitor the safety of employees who feel unsafe, or want an added layer of safety protection during their workday.

6. **How do I get started using VisualC3?**

    All you have to do is visit our website (www.visualc3.com) and request a demo of VisualC3. This will connect you with a member of our sales team and one of our technical experts, who will be able to facilitate your onboarding process and help cater the app to your needs.