

# Zimbra Collaboration in Government



## Zimbra Company Overview

More than 500 million people trust Zimbra to share what matters most — billions of meetings, messages and memories.

Zimbra provides a low-cost, customizable platform to securely exchange email messages, calendar appointments, contacts, files and task information from desktops, laptops and mobile devices.

## At A Glance

Zimbra in the worldwide Government market:

- Open source code meets government visibility mandates
- Security ensures government data is private and remains in-country
- Extensibility enables government-required customizations
- Lowest TCO in the industry
- Anytime, anywhere, on any device + policy settings to control how and when data is downloaded

## Zimbra in Government

### Open Source = Visibility & Transparency

Zimbra is the leading provider of open source email collaboration software in the world. This is increasingly important for countries mandating access to source code, such as India, Germany, Italy, Brazil, Argentina, etc.

Zimbra's open source solution also allows our customers to perform code reviews and security audits of the Zimbra source code. Several Brazilian government agencies selected Zimbra to meet the mandate that all communications be open to audit: The Ministry of Technology, Telebras and the Superior Tribunal Militar.

**Zimbra Government  
Customers Worldwide**

## Z-FACTS

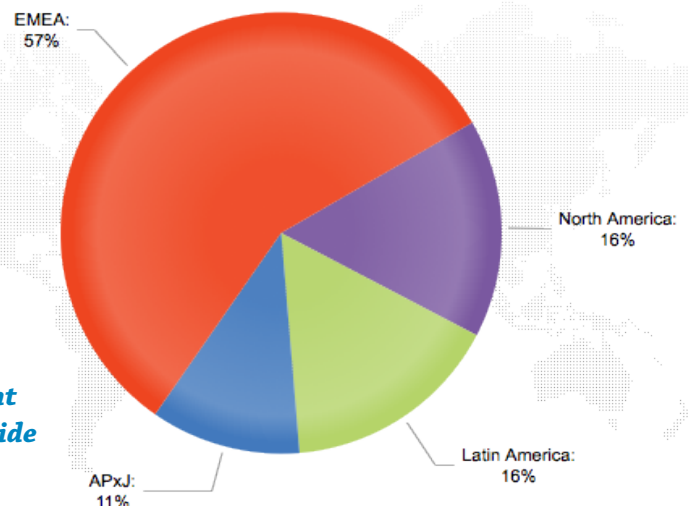
- **500+ Government customers**
- **50+ countries**
- **13.6 million mailboxes**
- **25%+ growth**

**Best email platform for  
Brazil's Open Source  
mandate**

*Brasil Governo Federal País Rico é  
País Sem Pobreza, Ministério da  
Ciência, tecnologia e Inovação*

**Offers free email to SMBs  
to file taxes**

*Argentina's AFIP*





## Security & Privacy

Security and privacy are crucial requirements for government organizations. Zimbra deployments are done in-country, whether hosted in the Cloud or on-premises. Data is private and never leaves the host country.

The Court of Audit in Mecklenburg-Vorpommern, Germany chose Zimbra to connect to an existing private cloud infrastructure. This enabled their users to work collaboratively in a secure environment.

Some features Zimbra government customers use include: secure communication via TLS and HTTPS, Smart Card authentication for MS Outlook and integration with several single sign-on solutions and popular AV/AS solutions.

## Extensibility

Zimbra's extensibility is vital to the success of government institutions such as La Poste, the French postal system. Zimbra offers opportunities to customize and integrate additional services into the La Poste email platform.

Some additional examples of government organizations using Zimbra's extensibility features include:

- The Brazilian Superior Tribunal Militar uses Zimbra to satisfy their requirement for customized 2-Factor Authentication for military personnel.
- The Court of Audit in Mecklenburg-Vorpommern, Germany integrated Zimbra and ownCloud for document collaboration.

Your organization's developers can use Zimbra's OPEN APIs and Zimlet framework to tightly integrate Zimbra into your IT infrastructure and line-of-business applications. Please visit [zimbra.org](http://zimbra.org) for more information.

## Lowest TCO

Zimbra's lower overall cost and TCO are important factors for government institutions. AFIP, a taxation authority in Argentina, chose Zimbra. AFIP uses Zimbra's Network Edition for their employees and Zimbra's Free Open Source Edition for Argentinian businesses that cannot afford their own email infrastructure. This provides faster, streamlined services for AFIP and their customers.

Brazil's Ministry of Culture recently moved from Microsoft Exchange to Zimbra to lower their TCO.

## About Zimbra

Zimbra, a Synacor brand, connects people and information with unified collaboration software that includes email, calendaring, file sharing, chat and video chat. Zimbra is trusted by more than 5,000 companies and government customers, as well as by service providers who manage Zimbra in the cloud for more than 200,000 businesses. For more information, visit [Zimbra.com](http://Zimbra.com).

### Zimbra for Security & Privacy

- *The Mexican Department of Defense = security audits*
- *The Military Tribunal of Brazil = military authentication systems*
- *The US Navy, Charleston SC = S/MIME for signing & encryption*

***“On average, 33% less time is spent administering Zimbra than MS Exchange.”***

*University of Pennsylvania  
Case Study*

[WWW.ZIMBRA.COM](http://WWW.ZIMBRA.COM)

