

ASSESSING THE IMPACT OF PREDICTIVE ANALYTICS



HPE InfoSight analyzes millions of sensors every second to predict and prevent problems across the infrastructure stack and transform the support experience. Based on ESG research, the benefits to enterprises stemming from HPE InfoSight are both significant and unique.



Less time and fewer resources needed to manage storage.

A greater percentage of HPE Nimble Storage enterprise customers report **no FTEs are needed** exclusively to administer storage:

75%
of customers do not
need dedicated FTEs



VS.

65%
of non-customers
need dedicated FTEs



Among enterprise organizations that have **dedicated storage administrators**, enterprise-sized HPE Nimble Storage customers require fewer:

1.2
FTEs utilized for
customers on average



VS.

2.8
FTEs utilized for
non-customers, on average



Additionally, HPE Nimble Storage customers need fewer **IT generalists** to spend time on storage:

2.8
Staff with storage
responsibilities for
customers, on average



VS.

5.1
Staff with storage
responsibilities for
non-customers, on average



ESG's research shows enterprise-sized **HPE Nimble Storage customers enjoy a 79% staff OpEx advantage** compared with their peers.

Fewer storage issues that are resolved faster.

HPE Nimble Storage customers report **fewer storage trouble tickets** per month:

88%
of customers
have less than 5



VS.

74%
of non-customers
have 5 or more



And storage trouble tickets **take less time to resolve**:

68%
under 1 hour
for customers



VS.

61%
over an hour
for non-customers



ESG's research shows enterprise-sized **HPE Nimble Storage customers enjoy an 85% improvement** in the number of person-hours allocated to storage trouble ticket resolution.



Greater responsiveness when working with the vendor on an issue.

Time spent on complex issues that require **intervention from vendors'** senior support technicians:

65%
under 1 day
for customers



VS.

75%
over 1 day for
non-customers



95% of HPE Nimble Storage customers report that **HPE Nimble Storage arrays are easier to manage than other storage solutions they have worked with.**



The Bigger Truth

Based on the quantifiable data captured in ESG's survey, it is easy to see why. Organizations seeking to increase IT agility, drive down IT OpEx, and free staff from mundane infrastructure support responsibilities would be well served to learn more about HPE InfoSight's predictive analytics platform.

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