

Using Copilot in HR



Goals and challenges

With changing worker expectations, multi-generational workforces, and hybrid workplaces, it's becoming harder to keep talented people. Copilot can help to simplify access to data, improve quality and increase creativity, resulting in improvements to essential key performance indicators.

Microsoft Copilot opportunity to impact key functional KPIs



Employee onboarding time

Speed time to value of new employees by simplifying access to information and training.



Employee retention

Copilot make work more interesting and reduce overtime requirements to help with retention.



Calls handled by agents

Reduce the number of calls that are made to agents through improved self-service options.



Issue resolution time

Microsoft Copilot can help with lowering resolution times which in turn leads to increased productivity and higher employee satisfaction rates.



Cost per hire

Improve hiring and onboarding processes to reduce costs.



Benefit usage

Create improved interfaces for employees to learn about their benefits and improve registration processes.



Employee NPS

Enhance employee Net Promoter Scores (eNPS) by fostering a positive work environment and empowering employees



Revenue growth



Cost savings and avoidance



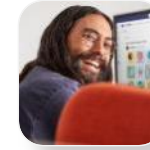
Improve employee experience



HR roles



Employee Development



HR Compliance



Planning and Business Alignment



Talent Acquisition

Copilot helps you improve HR processes and access to information.



Copilot can assist with...

- [Streamline your recruiting process](#)
- [Managing internal job transitions](#)
- [Streamline benefits and compensation](#)
- [Improve organizational health metrics](#)
- [Improve onboarding and development processes](#)
- [Candidate Search](#)
- [Deliver insights to managers](#)
- [Resolving employee issues](#)
- [Implement awards and recognition](#)
- [Update policy document](#)
- [Analyze hiring practices](#)
- [Automate benefits query management](#)
- [Implement self-service policy questions and updates](#)