chromeOS

acer
for business

CASE STUDY
Contact Center With Customer Service Staff

Acer Chromebox CXI3

CHALLENGE AND SOLUTION

- The customer required secure, mobile, and powerful devices with low storage and an operating system that supported VDI.
- Due to turnover and theft, the IT team needed to easily deploy and remotely manage devices for the hybrid workforce.
- A Chromebox can be mounted to a monitor for an All-in-One solution.
- ChromeOS devices can be used as thin clients.
- Chrome Enterprise Upgrade provides ease of manageability and inherent security.
- The customer purchased 400 CXI3 Chromeboxes.

WHY ACER

- Acer has a broad portfolio of product models and configurations that offer power, security, and versatility for remote users.
- Contact center facilities can set up monitors with mini Chromeboxes VESA mounted on the back of displays for shared users.
- Acer helped the customer narrow down the ideal configuration and screen size by providing demos and carefully working alongside Google through proof of concept (POC).