

Equip your hybrid workforce with a simpler, more secure print experience



Background

The borderless workplace has made it possible for work to be done and processes to continue beyond the confines of the office. In making such a transition, workers will expect their organizations to provide them with the home office and print essentials needed to stay productive, but the demands of doing so can be overwhelming for IT teams.

In this use case, we will discuss the challenges that can emerge in making the pivot to hybrid work, the solution to this challenge, and outcome IT and end-users will experience as a result.

Challenge

In one such scenario, a global healthcare research organization has opted to allow most of their employees to work from home. Many reports and research documents essential to their work, however, reside on-premises, in hard copy.

environments became effectively impossible, making it difficult for employees to analyze, cross-check and securely share sensitive documents. All this ultimately led to delays in important projects.

Due to growing governmental regulations and security policies, collaboration across home and office working



Solution

Equipping each worker with a printer helps create a simpler and more secure work experience, which can be done with the HP Flexworker Service. It covers the print needs of remote and branch office workers with a select portfolio of cloud-connected, security-hardened HP OfficeJet and LaserJet Pro and Enterprise devices—extending your Managed Print Service (MPS) offering into workers' homes to make at-home printing convenient, while securing devices and workflows.

HP Flexworker Service enables complete management efficiency through centralized billing, consolidated reporting, and contract pricing for devices, supplies, and support. This ensures maximum device uptime and end-user performance, while eliminating the need for analysts to constantly oversee IT administration, management, and security.

The HP Flexworker Service enables teams to safely print and scan documents with security embedded in and around the device. These devices—available through the Flexworker service—can be enabled for automated firmware updates and HP essential security setting management¹, and additional

security services can be added to help define a plan that better protects data—giving both IT and end users one less thing to worry about.

Featuring remote management and automatic supplies replenishment, the HP Flexworker Service helps employees stay productive and avoid the frustration and time spent ordering depleted supplies. Having fewer tasks to deal with means the team can stay focused on more important matters.

The benefits of HP Flexworker Service extend beyond the analysts to the wider organization. No matter how many more devices get added to their fleet, centralized printer management makes it easy for both IT teams and Finance to get complete visibility on print activity in one platform. Business costs are easier to manage too, with one predictable monthly rate for device management, support, and supplies provisioning. Printers are also available via lease or direct purchase, providing Procurement and Finance teams with flexible financing options.



Outcome

The HP Flexworker Service enhances workplace productivity and flexibility by equipping remote employees with the printers and supplies they need, centralizing fleet management, and providing predictable costs for device support and supplies.

HP Flexworker Service reduces the risk of hybrid working with secure home printing, which helps protect workflows—with

embedded device security features to keep data, documents, and devices safe.

By adding a printer into the home of every employee who needs it, HP Flexworker Service powers the collaboration needed in a hybrid workplace while keeping the momentum of business going strong.

Contact an HP Managed Print Service Representative or visit hp.com/go/mps to find out more 

Reference

1. Up to 15 settings are visible and able to be remediated, depending on Flexworker device type and functionality, via the HP Security Manager v.3.6.1 or above

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