

Optimize costs in IT

Key Processes

Before AI

Data, device, and app management

Manual processes for device and app management can lead to inefficiencies and downtime for end users, which means overall decreased productivity.

Change management

Many organizations face underutilization of applications and missed ROI because users don't know about or aren't trained to use them.

IT operations and service desk

Lack of self-service options and slow response times can lead to higher costs and additional downtime for users.

Security and compliance operations

Manual processes can lead to an increase in MTTR and additional risk of a breach.

Using AI

[General IT prompts - Start](#)

Improve overall IT operations.

[Manage application installations - Buy](#)

[Manage device health - Extend](#)

[License allocation and usage - Extend](#)

Speed troubleshooting of devices and apps.

[Update technology strategy - Buy](#)

[Draft product strategy document - Buy](#)

[Evaluate and purchase a new IT solution - Buy](#)

Make the best decisions by improving requirements, research, and communications.

[Build analytics within Fabric - Extend](#)

Simplify creation of database analytics

[Tech engagement health - Buy](#)

Improve the speed and quality of communications to users.

[Create a project plan - Buy](#)

Speed operations with better planning from requirements to support.

[Onboard and train new users - Buy](#)

Speed time to productivity through planning and content.

[Assisted device acquisition - Extend](#)

Develop app for self-service device replacement

[IT helpdesk chatbot - Extend](#)

Create a chat bot to answer employee IT questions.

[Outage user communications - Buy](#)

Improve the speed and quality of communications to users.

[Guidance on network upgrade script - Buy](#)

Generate code to speed operations and upgrades.

[Perform a security incident investigation - Buy](#)

[Conduct a security script analysis - Buy](#)

[Conduct a vulnerability assessment - Buy](#)

[Conduct a multi-cloud vulnerability assessment - Buy](#)

Get assistance for security tasks

