

Print services to help guide your hybrid work transformation

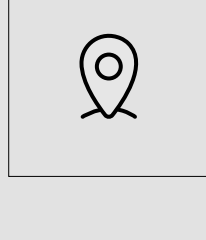
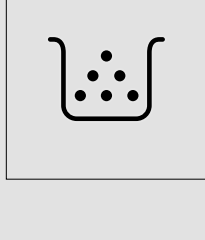


Managing change for hybrid work is complicated and it requires understanding how technology can best support the flow of work across people, processes, and systems. You don't have to manage it alone—HP Managed Print Services offers consultation services to help support your print transformation for hybrid work.



Print strategy service

Guiding your print transformation



Building from your identified business objectives, HP's regular Strategic Business Reviews provide a rich understanding and interactive report of your print environment – and the power to identify efficiencies, discover insights, and accelerate cost savings.

83%

of organizations see printers for WFH as a priority¹

51%

of ITDMs are looking for a better way to control home printing and ensuring that employee printing behavior remains measurable and transparent¹

Our Approach

PEOPLE

HP's Value Consultants and MPS experts evaluate your print environment

PROCESS

HP collaborates with you to identify objectives and a roadmap to speed up cost savings

PLATFORM

HP employs a robust interactive platform to chart actual value 'realized' and 'what if' scenarios

A roadmap to better outcomes

- Delivers actionable insights for workforce change
- Aligns to your organization's priorities and goals
- Enables KPI identification and tracking

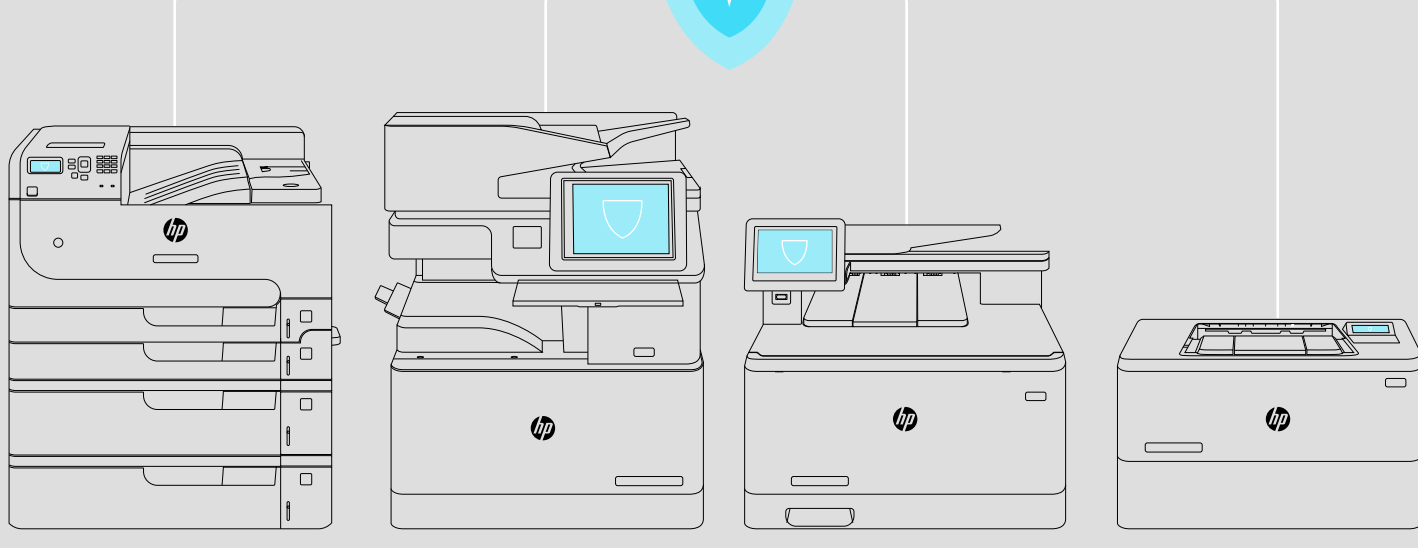
In their own words

– Pharma client

“Meaningful data that can be understood and acted upon – this is how all QBRs should be presented.”

Print security advisory service

Evaluating security vulnerabilities across your fleet



With more work shifting outside the office and being accessed via the cloud, businesses have increasingly become targets for sophisticated cyber-attacks. HP credentialed cyber-security experts will assess your organization's vulnerabilities and develop a comprehensive plan for your traditional or hybrid environment.

Only 21%

of ITDMs say they are completely confident in the security of their print infrastructure today²

64%

have had a data loss due to print security failures in the past six months²

78%

expect print security spend to increase in the next 12 months²

\$1.66M in the US

\$1.14M in Europe

Average cost of these security breaches²

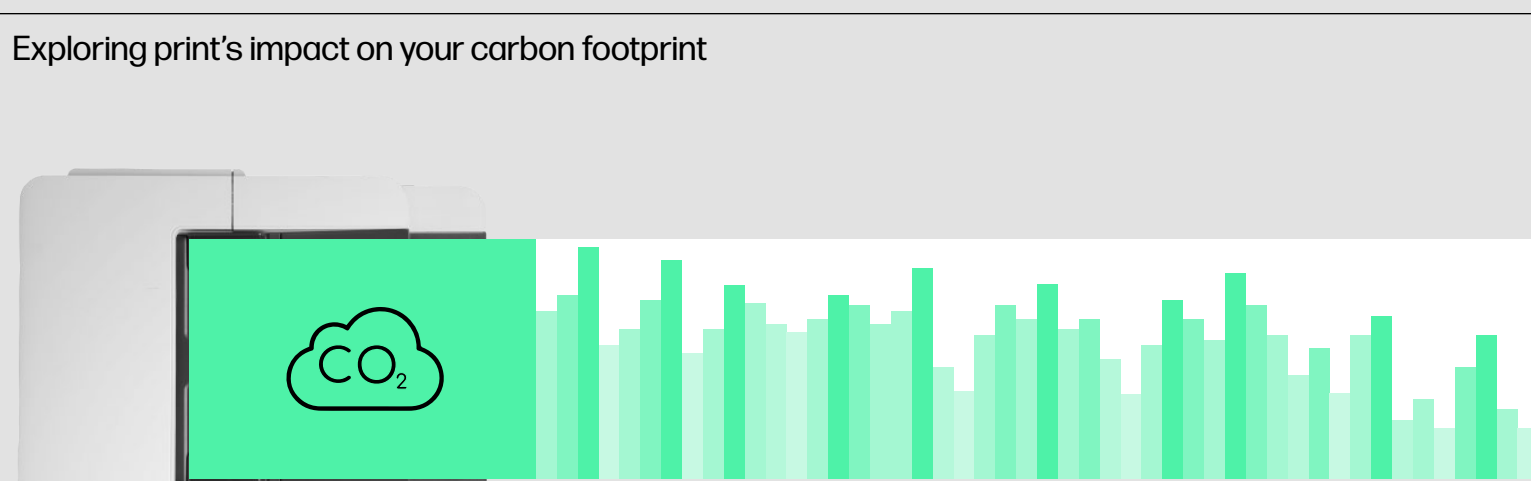
Protect your devices, data, and documents

HP provides continued support to protect your print fleet, address compliance requirements, and proactively identify gaps in your defenses through these secure, remote services.

- FIRMWARE MANAGEMENT SERVICE**
Scheduled firmware updates that address software bugs, security patches, and engineering improvements
- DEVICE PASSWORD SUPPORT & MANAGEMENT**
Managing passwords for HP devices and remotely locking/unlocking control panels for HP maintenance and support
- DEVICE DECOMMISSION SERVICES**
Secure erasing of all data on a device's hard disk drive at the end of an applicable Device Term or for an exchange
- DEVICE CONFIGURATION MANAGEMENT**
Establishing or re-establishing device settings
- HP PULL PRINT ADMINISTRATION**
Consulting and managing pull printing to ensure compliance and improve workflows
- HP SOFTWARE SOLUTION CONFIGURATION MANAGEMENT**
Re-configuring HP Software Solutions when necessary for device changes or updates

Print sustainability assessment service

Exploring print's impact on your carbon footprint



HP MPS is the planet's most comprehensive carbon neutral Managed Print Service³, a certification that covers the lifecycle emissions of everything from HP printers and original HP supplies, to paper due to raw material extraction, manufacturing, transportation, use, and end of service.

13%

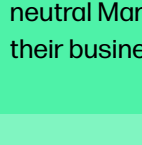
resource efficiency improvement⁴

12%

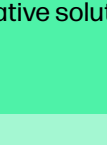
decrease in ecosystem impacts³

Reduce the carbon impact of your printing

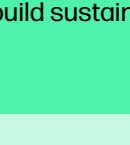
As one of the 100 most sustainable corporations in the world⁵ and provider of the planet's most comprehensive certified carbon neutral Managed Print Service³, HP's innovative solutions and services help our partners build sustainability into the core of their business.



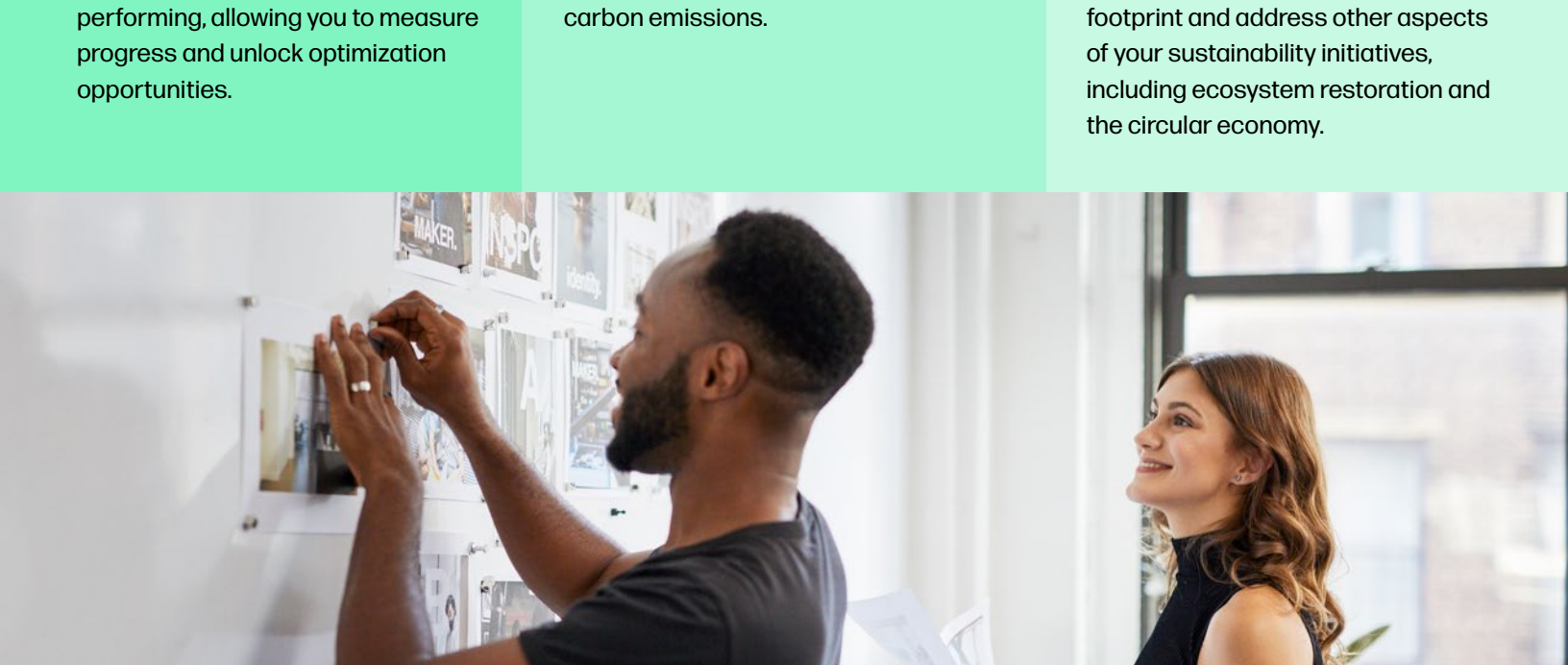
HP's unique SIRA (Sustainable Impact Reporting & Analytics) platform showing how your fleet is performing, allowing you to measure progress and unlock optimization opportunities.



With data from SIRA, you will get actionable steps into how you can take immediate steps towards lowering your carbon emissions.



The addition of new capabilities to SIRA will also help your organization go beyond reducing its carbon footprint and address other aspects of your sustainability initiatives, including ecosystem restoration and the circular economy.



Get started

Contact an HP Managed Print Services representative to:

- Discuss opportunities for your print transformation
- Set up a workshop to assess your organization's specific print needs
- Establish a security plan for today and the future

hp.com/go/mps

1. HP, Adaptive Workplace Horizon Strategy, April 2021
2. Quocirca, Print Security Landscape, December 2020
3. 2020 Global 100 Most Sustainable Corporations in the World. Annual listing compiled by Corporate Knights, a Canadian-based media and research company. See <https://h20195.www2.hp.com/v2/GetDocument.aspx?docname=c06009298>.
4. HP Managed Print Service compared with traditional transactional business model for HP LaserJet Enterprise-class printers. See <https://h20195.www2.hp.com/v2/GetDocument.aspx?docname=c06646300> for more information.
5. Based on results of third-party (WSP) research for HP of OEM MPS providers with carbon neutral offers as of June 2020. "Comprehensive" means the planet's only globally certified carbon neutral MPS service that covers lifecycle emissions due to raw material extraction, manufacturing, transportation, use of HP printers, Original HP supplies, and paper and end of service.

