

The Value and Role of

Unified Cloud Automation Platforms

Enterprises continue to shift toward a **hybrid multi-cloud architecture** of disparate on-premises infrastructure, public and private clouds, and hosted services.

Its pace is actually accelerating and with it concerns grow over how best to manage hybrid IT and the workloads that run within it.



Hybrid IT accelerates The shift toward hybrid multi-cloud architecture remains consistent and strong,

spending increases for 2022 outpace decreases.

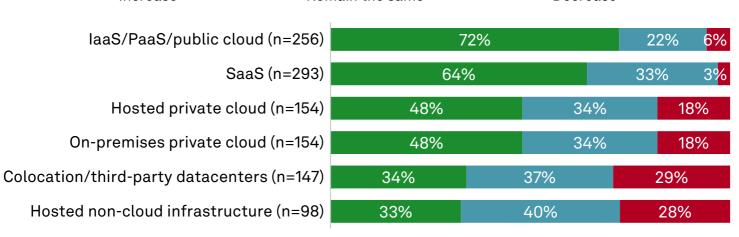
Please indicate if your organization's spending over the next 12 months will

increase, decrease or remain the same compared to the previous 12 months?

• Increase

• Remain the same

• Decrease

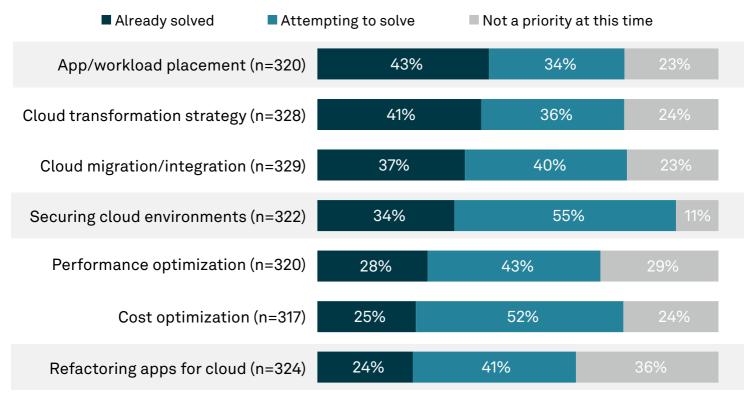


Many enterprises are still att

Challenges persist

Many enterprises are still attempting to solve several cloud operational challenges. For each of the following operational challenges associated with public cloud or

hosted infrastructure, please indicate whether your organization is currently attempting to solve the issue, has already solved it, or it is not a priority.



DevOps is critical to enterprise IT strategy, and infrastructure automation is critical to DevOps strategy.

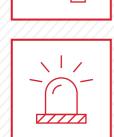
Infrastructure automation is a top priority

Top Tools for Enterprise DevOps

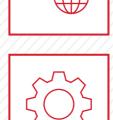
34%

32%

Accounting & finance



Monitoring Logging and Alerting



Process Automation

General, sales

In 1 year

21%

32%

Public Cloud

Providers

33%



realized through the automation of IT systems and support.

improved, worsened or has experienced no change?

IT systems & support 46% Infrastructure and critical support

Which of the following business functions/processes has automation either

Production/operations 40%

Customer service/support 39%



The Value and Role of Unified Cloud Automation Platforms Next-generation unified clouds

automation to increase and

manual operations to decrease. Some expect 21% of enterprise IT

processes to be automated in the

next year, a over 2-fold increase.

Mext-generation unified cloud automation platforms provide a common control plane that brings into view, and programmatically accesses, any cloud or other IT infrastructure providers administrative capabilities using pre-configured, reusable, customizable automated workflows.

Now

9%



They provide **greater awareness** of IT execution efficiency and can help **improve the return on investment** of in-place IT infrastructure and subscription-based cloud services.

They enable IT organizations to become **more responsive**, work backlogs can diminish, and scarce IT skills can be

Outlook, Business Trends, Automation & Technological Change 2020

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allocated more efficiently.

private cloud, and cloud-native environments. Red Hat Ansible Automation Platform hybrid cloud automation enables use cases that span public, cloud-native, and private cloud technologies, as well as the automation required to bridge cloud management, application development, release engineering, network, and security operations.

Learn more about the value and role of cloud automation in this e-book.

Sources: 451 Research's Voice of the Enterprise: Cloud, Hosting & Managed Services, Budgets & Outlook 2022; Voice of the Enterprise: DevOps, Workloads & Key Projects 2021; Voice of the Customer: Macroeconomic