Secure, Connected Employees, Resilient Agencies

The recent experience of extended remote work illustrates how workarounds can result in bad work experiences, diminished productivity and increased security risks. To ensure the resilience of operations, employees need to work remotely without missing a beat. Here are some of the technologies that can reimagine workspaces and help agencies ensure that employees are connected, productive, collaborative and secure.

*According to IDC, **52%** of employees say having the right tools is a top driver for good employee experience – more than any other factor.*

***86%** of executives believe that technology has a greater impact on employee engagement today than it did three years ago.*

***48%** of employees will likely work remotely at least part of the time after COVID-19 versus 30% before the pandemic*

Secure

Endpoint security:

- **Multi-factor authentication** uses up to three factors of authentication for login, including optional fingerprint reader and IR camera facial recognition
- **Isolation technology** uses virtual machines to guard against malicious code in web sites, emails and documents
- **Auto firmware intrusion detection** safeguards a PC against BIOS-level attacks

***68%** of organizations were victims of endpoint attacks in 2019.*

Connectivity to the home network:

- **Wi Fi:** Offers the convenience of anywhere connectivity but unreliable performance.
- **Ethernet:** Strong performance but requires running cable through home.
- **Powerline adaptor:** Strong performance and ability to connect through any electrical outlet.

USB dock connects a laptop to displays, devices and wired networks using a single cable and a compact form factor.

Productive

4 tips for **increased productivity** while remote:

- **Make meetings shorter** and have a clear agenda shared in advance
- **Set communication norms** by identifying channels your team will use for formal and informal collaboration and expectations for communication
- **Block out your schedule** and consider "time blocking"
- **Take breaks** throughout the day

***71%** of gov employees said their agency provided the tools needed to telework effectively*

Cloud storage enables employees to get the data they need from nearly anywhere and from any logged-in device.

Cloud-based productivity tools, such as Microsoft Office 365, provide an easy, scalable platform for managing files, documents and emails, wherever employees are working.

***92%** of federal employees said they are just as productive, if not more, working from home*

Collaborative

3 tips for virtual **team building:**

- Daily icebreakers via instant messaging
- Replace hallway conversational with short 1:1 meetings
- A team lunch via video conference

Collaboration software:

- **Video conferencing**
- **Fast video chat**
- **Shared desktops**
- **Remote monitoring**

***41%** of employees don't feel connected to colleagues when working remotely*

Collaboration hardware:

- **A business-class headset,** providing immersive sound
- **A webcam,** either built-in or attached

And don't forget: A list of **backup contact info** for team members, including cell numbers and backup emails.

How HP Can Help:

HP offers a product and service portfolio of personal systems, printers and 3D printing solutions that enable agencies to build a resilient IT environment that enables employees to be connected, productive and collaborative whether they are in the office, on the road or working from home.

To learn more visit: hp.com

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