

# SMART MOBILITY: FINDING FLOW FOR GOVERNMENT

Today's government workforce is on the front lines of public service, in the field, in the office, or from home.

 Windows 10 Pro

Flow: a state of optimal performance, safety, and harmony with the agency's mission.



Respond to emergencies faster  
*In the zone*



Share information more effectively  
*Innovative form factors*



Work from any location  
*Peak performance*

Smarter  
technology  
for all

Lenovo



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## LENOVO THINKPAD MOBILITY FOR ORGANIZATIONS

Mobile technology can enable a more responsive, efficient government organization — one more productive both inside and outside the office and better able to skillfully access and improve service through data. More effective users reduce internal costs while improving your ability to achieve mission success. Ultimately, robust mobility helps you accelerate service delivery while enjoying all the benefits of a reinvigorated workforce on the go.

Mobility not only helps government workers do more with less in the face of reduced workforces and stretched budgets, but the right technology actually helps them find their *flow*—the place where they do their jobs better, smarter, and with more fulfillment.

Whether a laptop, a tablet, or a versatile multimode, the Lenovo™ ThinkPad® family has an option for every agency employee's need.

- **Courts** with staff and case documents
- **Corrections** accessing inmate records
- **Law enforcement** responding to emergencies
- **Transit** completing field construction on budget
- **Airports** providing updates to travelers
- **Caseworkers** investigating situations



# TODAY'S WORKFORCE IS MOBILE

Mobility is here and growing. Workers increasingly expect and depend on mobile technology tools to do their jobs efficiently. As organizations continue to both work on optimizing services for their constituents and compete with the private sector for talent, providing up-to-date mobile workforce tools is increasingly critical.

- 48 percent of millenials say they would quit a job if their employer did not provide adequate technology to perform their job<sup>1</sup>
- Police agencies with mobile devices typically have 40-50 devices for every 100 officers<sup>2</sup>
- Mobility can increase caseworkers productivity by 45 percent<sup>3</sup>

“Through better cloud or mobile technologies... collaboration on mission-critical projects will be sped up dramatically.”

– *The Washington Post*

## FIVE WAYS MOBILITY IMPROVES THE PRODUCTIVITY OF GOVERNMENT WORKERS<sup>5</sup>



Reduces time spent on data entry



Enables seamless access to critical mission and task data



Enables work from any location



Improves accuracy and reduces the effort involved in performing tasks





Enhances collaboration and data sharing among employees/agencies



# PROFILES: AGENCY WORKERS IN FLOW

Whether a tablet, laptop, or multimode form factor, the right mobile technology helps workers do their jobs better, making good on the public promise of service while modernizing organization functions.

## JUSTICE AND PUBLIC SAFETY



<b>Emergency responders:</b> Enhancing mission data access, speeding inspections	<b>Law enforcement officers:</b> More aware, more effective, more in control
Traditionally, many firefighters wrote paper notes during inspections and later manually entered them into a database. Now, they can use a tablet to directly enter notes at inspection sites on the go, with some departments now boosting inspection volume by 50 percent. <sup>6</sup> This practice is helping to reduce the number of community fires, protecting citizens, property, and emergency manpower.	City police officers can utilize a durable 2-in-1 laptop mounted to their police cruiser, giving them traditional desktop computing power right in the vehicles while on patrol. Mobile access to critical data saves officers time — and even lives — by improving mission data awareness and helping them more easily identify potentially dangerous suspects.
 <p>The Lenovo ThinkPad X1 Tablet is lightweight but still powerful, with a long battery life and integrated security — giving firefighters the information they need for flexibility in real time when lives are at stake.</p>	 <p>Response teams can pull up a map, draw right on the ThinkPad X1 Yoga™, and lay out a plan to deal with the situation.</p>
Firefighters must be fast and agile in the field. When responding to an emergency, they can use their tablet to provide real-time data to incident commanders. They have mobile applications at their fingertips related to mapping, hazardous materials, weather, wilderness firefighting, and satellite imagery.	Officers can also use their 2-in-1 laptop to view live images and remotely control cameras mounted on mobile surveillance units. Departments have used this in time-sensitive, critical situations such as hostage negotiations and disaster response efforts.



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## DEPARTMENTS OF TRANSPORTATION

<b>Emergency director:</b> Decision-making on the go	<b>Transit engineer:</b> Planning in the field
Executive directors ensure transportation systems in their states are planned, constructed, and maintained. They also address the safety, mobility, and reliability needs of their jurisdictions. They typically travel a lot and attend many meetings. The large screen and onscreen keyboard of a 2-in-1 laptop in tablet mode is ideal for reviewing and approving documents, accessing applications, taking notes in meetings, and viewing anything that involves maps and detailed data.	Transit engineers are on the front lines of rebuilding the nation's infrastructure and typically must access large amounts of maps and site plans while on the job. They also need the ability to create project plans in the field. Laptops provide easy access to information and documents so engineers can analyze blueprints and measure objects. All their construction management files and documents are digitized and quickly distributed to stakeholders, ensuring projects are delivered on schedule and on budget.
 <p>Transportation decision-makers can lead team meetings presenting from a ThinkPad X1 Yoga and complete paperwork when it's convenient for them.</p>	 <p>Transit engineers can utilize the heavy-duty processing power of the ThinkPad T490 laptop to access construction-related applications onsite when they need it most.</p>
Executive directors can also use their 2-in-1 laptops to monitor emergency conditions, giving them a mobile command center to dispatch orders quickly when it matters most.	Transportation departments can also use the laptops for timely surveys and audits of the posted and bonded roads, enabling timely repair and maintenance.



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## HEALTH AND HUMAN SERVICES CASEWORKERS

### Caseworker:

Freed to focus on what matters

A typical caseworker can juggle 80 clients each month and typically spend most of the day making home or court visits.<sup>7</sup> Mobility can make their job simpler. For case documentation, workers can now add entries directly to web-based case management system through their laptop from any location.

With their ThinkPad T490 Secure Access laptop, caseworkers can easily contribute to meetings via videoconference while in the field.

With mobile technology, caseworkers can securely stay connected to headquarters, improving personal safety and productivity. With more time to visit clients, they can focus on the work they find most rewarding, making a difference.





## PROTECTED

- Lenovo designs to strict government and industry standards and builds with industry-standard components
- The Lenovo global supply chain is carefully managed for efficiency, productivity, and the compliance needs of our customers
- Lenovo ThinkShield combines device, data, identity, and network security into a single platform, keeping sensitive information secure

## COST-EFFECTIVE

- Through global supply chain leadership and innovative manufacturing, Lenovo is reducing technology costs without compromising product dependability or style
- Designed for end-to-end TCO from easier procurement through faster setup support, Lenovo technology gives IT peace of mind for less
- Best-in-class warranty and service options let agencies carefully customize a support plan that meets unique mission and budget needs while driving 24/7 availability



## MOBILITY THAT'S PROTECTED AND COST- EFFECTIVE

In the world of government, workers require mobility and real-time access to accelerate productivity — but this also must be matched with security. With built-in security features like BitLocker and Windows Defender Antivirus, Microsoft Windows 10 Pro protects your organization's information, citizen data, and the digital identities of your employees.



LENOVO THINKPAD FAMILY UP CLOSE



THINKPAD X1 TABLET	THINKPAD X1 YOGA	THINKPAD T490 SECURE ACCESS
Perfect for those balancing tasks in and outside the office, such as field workers collecting data offsite and running reports back at their desks.	Ultrafast, versatile computing for advanced digital sketching, application processing, and presenting in any location.	Ideal for government professionals seeking performance, convenience, and multifactor authentication.
Legendary reliability and security with vibrant 12" QHD IPS display, up to Intel® Core™ i7 processor, Windows 10 Pro, and up to 15 hours of battery life (with optional module, 10 hours standard). 2MP front camera and 8MP rear camera.	Offers 360° of flexibility in four modes for any task at hand. Easily write reports, draw, take notes, or view design software with the world's thinnest and lightest 14" 2-in-1 business laptop featuring Windows 10 Pro.	Equipped with enhanced Fingerprint Reader for biometric network authentication and RFID reader. 16.1-hr battery life, the latest Intel® processors, Windows 10 Pro, superfast SSD storage, and MIL-SPEC tested durability.
<b>Recommended Services</b> <ul style="list-style-type: none"><li>• Accidental Damage Protection</li><li>• Priority Technical Support</li><li>• Warranty Upgrades and Extensions</li><li>• Keep Your Drive</li></ul>	<b>Options and Accessories</b> <ul style="list-style-type: none"><li>• ThinkPad X1 Ultra Sleeve</li><li>• ThinkPad X1 Wireless Touch Mouse</li><li>• ThinkPad Thunderbolt 3 Dock</li></ul>	<b>Antimicrobial Surface Treatment Option</b> <ul style="list-style-type: none"><li>• Designed to minimize microbial growth on the surface of the laptop</li></ul>

READY TO FLOW?

Discover how our Lenovo ThinkPad family can bring the ultimate in secure mobility to your government agency today, giving your workforce the technology that supports the modern execution of your mission and purpose.

For more information on Lenovo products featuring Windows 10 Pro, visit [www.lenovo.com/government](http://www.lenovo.com/government).

<sup>1</sup>Nextgov Tech Insider. "Government Transformation Starts with Employee Digital Experiences." [Web](#).  
<sup>2</sup>George Mason University & Police Executive Research Forum. "Realizing the Potential of Technology in Policing," 2015. [Web](#).  
<sup>3,5,6,7</sup>Eggers, William D. "The mobile government worker," Deloitte University Press. July 27, 2013, [Web](#).  
<sup>4</sup>Levie, Aaron. "Government can't do its job right if it won't embrace modern technology." The Washington Post. August 18, 2015. [Web](#).

