

ACER E-REPAIR **PROGRAM**

This model-specific program supports education accounts by offering students an opportunity to learn to repair select Acer products. Qualified students can gain practical work experience assisting campus IT staff with hardware repairs.



Interactive eLearning

Assessments to advance

Resource material

Videos

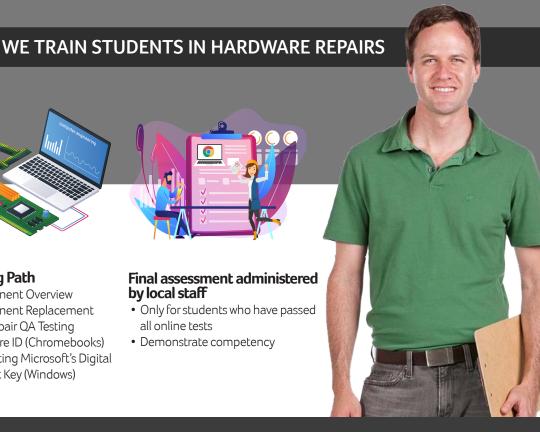


- Component Overview
- Component Replacement
- Post Repair QA Testing
- Hardware ID (Chromebooks) or injecting Microsoft's Digital Product Key (Windows)



Final assessment administered by local staff

- Only for students who have passed all online tests
- Demonstrate competency



Contact your sales representative or edu.pa@acer.com



How the eLearning Repair Program Works

TARGET AUDIENCE	Students in grades 9-12
REQUIREMENTS	A natural curiosity or interest in technology
SCOPE	 Introduce students to basic hardware repair best practices. In this self-paced elearning program, students work through five chapters, passing online quizzes to advance Overview of Components Replacing Components Post-repair QA testing Reconfiguring Hardware ID (Chromebooks) or Installing Microsoft's Digital Product Key (Windows) Technical Skills Assessment For the final assessment, your staff member uses the online checklist to observe the student demonstrate technical skills by replacing either the mainboard or the LCD screen. Upon successful completion of this final assessment, per the staff member observations, the student earns the Acer Service CRT Certificate (Chromebook Repair Techspert).
COURSE DURATION	Mean Instructional time: 7.5 hours. This self-paced course allows the student to review and repeat content as needed. Students can save and exit a lesson, then resume later.
PROGRAM DURATION	Once enrolled, your school will have access to the course content for 30 days.
HOW TO ENROLL	Contact your sales representative or edu.pa@acer.com • Submit email addresses for up to 25 users (students and staff members). • Each user will receive login details and course access. • Identify one staff member to track progress reports for your users.

