• dynabook

LOWEST FAILURE RATES IN THE INDUSTRY

For nearly four decades, Dynabook has engineered, designed, and manufactured laptops that maximize performance and minimize downtime. During the last 24-months¹, the Average Monthly Field Failure Rate for U.S. spec Dynabook laptops is less than one percent based on warranty claim data.² We call this the Dynabook Difference - offering customers peace of mind that their laptops will work without worry.



THE DYNABOOK DIFFERENCE



DYNABOOK'S IN-HOUSE ADVANTAGE

Dynabook meticulously designs and rigorously engineers products, maintaining quality and reliability. As the sole PC vendor handling in-house design, engineering, and manufacturing, we leverage extensive knowledge and customer input across all phases, ensuring superior products.



RIGOROUS TESTING BETTER RESULTS

Our stringent testing methods ensure lasting durability for all Dynabook laptops. We extensively covers drop, spill, pressure simulations, and five-year regular-use scenarios for opening, closing, plugging, and typing. Our Portégé line even meets U.S. Military (MIL-STD-810H) durability standards.





Service Warranty with On-Site

Available on select laptops, +Care Service® Warranty³ with On-site gives Dynabook customers access to our network of expert service professionals and the assurance that their laptop will be fixed quickly, conveniently and most importantly, the way they want it.

- 1. Sample period from July 1, 2020 to July 31, 2022
- Excludes incomplete or repeat claims or claims due to customer error.
- $3. \ Dynabook's standard \ limited \ warranty \ terms \ and \ limitations \ apply. \ Visit \ support. dynabook.com/warranty \ for \ details.$

