



Selecting the right Chromebook for your cloud workers

To select the right device for your cloud workers, it's important to consider what type of work they do and the device specifications they need to help them do that work.

This document walks you through three steps to help you choose the right Chromebook for each employee:



Identify the primary use case, or how the device will be used.



Map out the device specifications required for these use cases.



Make recommendations for devices that meet these needs.

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Primary use cases for the device

To select the right Chromebook for an employee – and meet the needs of your business – it's important to understand what the employee needs to do on their device. Generally, there are four primary use cases:

For browsing & single tasks

For collaborating

For apps & virtualization

For power usage

For example, frontline workers may find that a simple device that supports web browsing is all they need. Information workers and executives may need collaboration tools, as well as more apps and virtualization. Analysts and designers may need devices built for power usage.

The chart below lists the key functionality typically required to support each use case.

	Increasing workload intensity				
Primary use case	For browsing & single tasks	For collaborating	For apps & virtualization	For power usage	
Web browser tab load ⁽¹⁾	Medium	High	High	High	
Email	✓	✓	✓	✓	
G Suite / Web productivity apps	Note ⁽²⁾	~	✓	~	
Video conferencing	Note ⁽²⁾	✓	✓	✓	
Android productivity apps (eg Office 365)	Note ⁽²⁾		✓	~	
Always-on VDI/Persistent streaming	Note ⁽²⁾		✓	~	
Run Linux beta				✓	
Display support	Notebook screen	External monitor	Dual external monitor via docking station	4K monitor	

- 1. Web browser tab load is the number of concurrent web browser tabs open. Medium refers to 14-25 and High is 26+.
- 2. May be able to handle single tasks e.g., G Suite, Video Conferencing, VDI (e.g. Citrix), Android Apps each in isolation and provided that there are no other concurrent system intensive applications. However, if the user needs video conferencing, VDI and/or productivity apps concurrently then the "For apps & virtualization" configuration is recommended.



The device specifications required for each use case

To optimize the experience for users, it's important to get the device specifications right. The chart below maps out recommended specifications for each use case.

Note: These were determined based on device testing data in Q4 2019 with Enterprise Enrollment & do not account for substantial changes to apps/software that were tested, thereafter. We intend to refresh this periodically to reflect changes in software and apps over time.

Device specifications	For browsing & single tasks	For collaborating	For apps & virtualization	For power usage
Minimum CPU*	Intel Celeron AMD A6, MTK 8183	Intel Pentium, i3	Fan Intel i3, i5, i7 Fanless Intel i5, i7	Fan Intel i5, i7 Fanless Intel i5, i7
Minimum RAM	4GB	8GB	8GB+	Fan: 8GB Fanless: 16GB

Some configurations may only be available in select markets.



Hardware guidance for each use case

Below is a mapping of the use cases to a broad set of worker profiles. Also listed are the form factors and features that would provide an ideal experience for each worker profile.



For browsing & single tasks



For collaborating



For apps & virtualization



For power usage

Frontline worker

Clamshell, Ruggedized, 12-15", Chromebox, Tablets (Detachable)

Information worker / Remote worker

Clamshell, Convertible - 13-15", Chromebox,

Chromebase

Feature rich: Fingerprint, Privacy Screen, Wide or 3:2

Additional features: Larger screens, more ports, Storage: 128GB

Executive

Convertible; Always connected: Wi-Fi 6 or LTE SKU Thin & Light: 12-13.5", <2.9lbs, <15mm
Aesthetics: Narrow bezels, Stylus, Backlit keyboard, Fingerprint sensor, 400 nits, 2K+ resolution